## North York Elder Abuse Network

## **IMPORTANT MEMBERS IN THE COMMUNITY** PERSONAL WORT DIGNITY & VALUE

## Help is available

For more information

FOR EMERGENCY - CALL 911

#### NON EMERGENCY

Senior Safety Line 1.866.299.1011 24 hours a day – 7 days a week 150 different languages

> Victim Support Line 416.314.2447

Family Service Toronto 416.595.9618

North York Senior Centre 416.733.4111

Circle of Care 416.635.2860

Bernard Betel Centre 416.225.2112

Crisis Outreach Services for Seniors (COSS) 416.640.1459

Community Navigation and Access Program (CNAP) 1.877.540.6565

If your facility is interested in a presentation please contact us at **n.y.e.a.n@hotmail.com** or by calling Natalie **416-635-2900** Ext.**498** or Jane **905-597-7000** 



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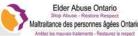
### Raise your hand to support the Rights of Seniors!

### WHO WE ARE

The North York Elder Abuse Network is a diverse group of North York community service partners committed to promoting awareness around safety and respect of older adults. We reach out to community members through our educational seminars and public events.



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# What is Elder Abuse?

Any action or inaction causing harm to an older adult (e.g. A family member, a friend, a paid caregiver or professional, financial, legal or medical advisor).

## **Types of Abuse**

#### **Physical Abuse**

Any act of violence causing injury or physical discomfort (e.g. slapping, pinching, punching or other rough handling, forcible restraint or over/under medication), including sexual assault.

#### **Psychological Abuse**

Any action or comment causing emotional upset, fear or diminished self-esteem or dignity (e.g. threats to do harm, threat of institutionalization, harassment, abandonment, imposed isolation or removal of decision making choices).

#### **Financial Abuse**

Theft or exploitation of a person's money, property or assets (e.g. fraud, forgery, misuse of Power of Attorney).

#### Neglect

The inability to provide basic or personal care needs (e.g. food, water, required medications, shelter, hygiene, clothing, physical hearing aids, eye glasses, dentures, exercise and social interaction), lack of attention, abandonment, under confinement, inadequate supervision or safety precautions, withholding medical care.

#### **Active Neglect**

Failure of a caregiver to fulfill their care giving responsibilities, which comprises of health and safety of the older adult.

#### **Passive Neglect**

Failure of a caregiver to fulfill their care giving responsibilities because of lack of knowledge, skills, illness, infirmity or lack of awareness of community resources.

#### Self-Neglect

It is the person's inability to provide for their own essential needs or to make sound choices due to physical infirmity, mental illness, addiction and/or cognitive impairment.



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Email for more information n.y.e.a.n@hotmail.com