

EAO Webinar

The information and opinions expressed here today are not necessarily those of the Government of Ontario

Tuesday July 10th, 2018

Hosted by: Raeann Rideout, Regional Consultant, EAO

When Elder Abuse is Suspected in Hospitals: Understanding the Role and Response of Police Services

PRESENTERS:



DC Mark Reesor #213
Major Crime Unit &
Elder Abuse Investigator
Peterborough Police Service



PC Nancy Wagner #9395
Mental Health
Liaison Officer
Northumberland OPP



Elder Abuse Ontario
Stop Abuse - Restore Respect



Welcome to our webinar!

- All attendees will be muted during the webinar
- If you are experiencing issues please type into the chat/Question box and send to Mary Mead/Raeann Rideout
- If you have a question we will spend 10 -15 minutes near the end for Questions and Answers
- You will be prompted to fill out an evaluation form once the session has ended, please fill out the form as your feedback will guide us for our future webinars. You will also receive an email link to the evaluation after the session.
- The speakers will provide their contact information at the end of their slide show and you can connect with them directly if you have further questions
- Participants will be sent the slides electronically after the webinar

Polling Question #1

What part of Ontario
are you working as a
GEM nurse?



Elder Abuse Ontario
Stop Abuse - Restore Respect



4

ELDER ABUSE & SENIOR CRIMES



Topics to be covered...

5

- **Legislation and Laws Pertaining to Elder Abuse**
- **Information Sharing and Reporting to Police**
- **Who to Report Suspected Elder Abuse to**
- **Strategies to Engage Patients to Speak with Police**
- **The Importance of collaboration when Responding to Seniors At-Risk or Experiencing Abuse – Recent Case Example**

Legislation and Laws Pertaining to Elder Abuse

6

- **What does the Criminal Code say about elder abuse?**
- **How and when will Police become involved?**
- **What other Acts direct Health Care Providers in relation to reporting suspected elder abuse?**

Polling Question #2

7

Q: In the Criminal Code of Canada what section defines Elder Abuse and outlines the offence?

- A – Section 341
- B – Section 343
- C – Both A and B
- D – None of the above

The Section for Elder Abuse in the Criminal Code of Canada is?

8

A – Section 341

B – Section 343

C – Both A and B

D – None of the above. The Criminal Code does not have a section on Elder Abuse and Elder Abuse is not defined within the Criminal Code.

Elder Abuse

- **Police Investigations are guided by the offences as defined in the Criminal Code or other Federal, Provincial or Territorial Statues (e.g. CDSA & YCJA)**
- **Elder Abuse, Verbal Abuse and Emotional Abuse are not charges or specific offence under the Criminal Code of Canada**
- **The Criminal Code of Canada does not outline or define specifically what Elder Abuse, Verbal Abuse or Emotional Abuse are**

Forms of Elder Abuse?

10

Elder abuse can take on many different forms including:

- Physical
- Sexual
- Emotional
- Verbal
- Financial
- Neglect

Criminal Code Offences that May Apply to Elder Abuse Cases

Physical Abuse	Sexual Abuse	Emotional Abuse	Verbal Abuse	Financial Abuse	Neglect
Assault (Sec.265 C.C.)	Sexual Assault (Sec.271 C.C.)	Intimidation (Sec.423 C.C.)	Intimidation (Sec.423 C.C.)	Theft (Sec.322 C.C.)	Criminal Negligence (Sec.219 C.C.)
Assault with a Weapon or Causing Bodily Harm (Sec.267 C.C.)	Sexual Assault with a Weapon, Threats to a Third Party or Causing Bodily Harm (Sec.272 C.C.)	Uttering Threats (Sec.264.1 C.C.)	Uttering Threats (Sec.264.1 C.C.)	Theft by Holding Power of Attorney (Sec.331 C.C.)	Criminal Negligence Causing Bodily Harm or Death (Sec.220-21 C.C.)
Aggravated Assault (Sec.268 C.C.)	Aggravated Sexual Assault (Sec.273 C.C.)	Criminal Harassment (Sec.264 C.C.)	Criminal Harassment (Sec.264 C.C.)	Stopping Mail with Intent (Sec.345 C.C.)	Failure to Provide Necessaries (Sec. 215 C.C.)
Forcible Confinement (Sec.279 C.C.)	Sexual Exploitation (Sec.153.1 C.C.)	Harassing Telephone Calls (Sec.372.3 C.C.)	Harassing Telephone Calls (Sec.372.3 C.C.)	Extortion (Sec.346 C.C.)	Breach of Trust (Sec.718.2(a)(iii) C.C.)
Murder (Sec.229 C.C.)	Voyeurism (Sec.162 C.C.)			Forgery (Sec.365 C.C.)	
Manslaughter (Sec.234 C.C.)				Fraud (Sec.380 C.C.)	
Overcoming Resistance to Commission of Offence (Sec.246 C.C.)				Criminal Breach of Trust (Sec.336 C.C.)	

Applicable Charges

12

- Although Elder Abuse, Verbal Abuse and Emotional Abuse are not specific charges and are not defined by the Criminal Code there are numerous criminal charges that might be applicable within these categories.
- A victims age, vulnerability and dependence on others can be a factor influencing sentencing.
 - Sec.718.2(a)(iii) & (iii.1) of the Criminal Code

LTCHA – Police Notification

13

LTCHA Regulation, S. 98.

Every licensee of a long-term care home shall ensure that the **appropriate police force is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect** of a resident that the licensee suspects may constitute a criminal offence.

RHA – Police Notification

14

RHA Regulation, S. 15. (3) (f)

The licensee of the retirement home shall ensure that the **appropriate police force is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect** of a resident that the licensee suspects may constitute a criminal offence.

Polling Question #3

15

Q: What is the most common type of Elder Abuse reported to the Peterborough Police Service?

- A – Frauds and Scams
- B – Sexual Assaults
- C – Physical Assaults in LTCH's
- D – Financial Abuse by Family

Most Common Offences

16

The most common types of offences being reported to the Peterborough Police Service relating to seniors are:

- 1) *Resident to resident*** minor assaults in LTCH's or RH's. Most often one or both individuals have dementia
- 2) **Frauds and Scams**** (targeting seniors but victimizing people of all ages)

Information Sharing / Polling Question #4

17

Often there are challenges relating to patient privacy and information sharing between different agencies including Hospitals and Police Services.

Q: What stands in the way of more open file sharing between your place of work and the Police?

- A – Internal policy and procedures
- B – An abundance of caution
- C – Fear of legal repercussion
- D – Other

Information Sharing Between Agencies and Police

18

Municipal Freedom of Information and Protection of Privacy Act

Where disclosure permitted:

- **Section 32** An institution shall not disclose personal information in its custody or under its control except,
 - **(g)** if disclosure is to an institution or a law enforcement agency in Canada to aid an investigation undertaken with a view to a law enforcement proceeding or from which a law enforcement proceeding is likely to result;

Challenges Police Face when Investigating Offences Against Seniors

19

- Some seniors are reluctant to report criminal offences to the police for fear of losing their independence or being judged by family.
- Often families report incidents on behalf of a senior who does not want police involvement.
- “CSI Effect”, causing unreal expectations of police, their authorities and abilities. Many people believe that police have authorities they simply do not have.

Senior's Rights

20

- Unless deemed not to have capacity (by an accredited capacity assessor or physician), seniors have the same rights and expectations of privacy as anyone else in society.
- Private information relating to a senior is only usable by police if it is obtained legally (by consent, with a warrant, or through the Municipal Freedom of Information and Protection of Privacy Act)

Who Should You Report Suspected Elder Abuse To?

21

- The short answer is your local police service or the police service who covers the area where the suspected elder abuse occurred.
- Police services in Ontario are responsible to investigate crimes that occur within their policing jurisdiction.
- Some crimes occur in more than one jurisdiction and require more than one police service to collaborate in the investigation.

Specialized Elder Abuse Officers

22

Some police services have specialized officers or units that specialize in Elder Abuse and Crimes Against Seniors.

- **Call your local police service to find out.**
- **Law Enforcement Agencies Protecting Seniors (LEAPS)**

Strategies to Engage Patients to Speak with Police

23

- The best approach is to use common sense and be honest.
- Talk with your local police service before approaching the senior to get information on what police involvement might look like in each case.
- Tell the senior or their family members that police involvement does not always mean that a police investigation will be initiated.
- Often the presence of police and having people aware that police are familiar with and involved with the situation can have a positive impact.

Strategies to Engage Patients to Speak with Police

24

- Express concern for the person's well being and a desire to see their situation improve. Health Care providers are probably better at this than police.
- Often Seniors who are being abused or mistreated by family members are reluctant to involve police because they rely on their family for care and don't want their family members to get in trouble or arrested.
- Ask if officers attending in uniform would be a negative trigger. Some seniors are more open to speaking to a officer who is in plain clothes.

The Importance of Collaboration

25

- As police we are limited in the services we can personally offer. Often the abused senior requires care that police are not trained or equipped to offer.
- Utilizing community partners is extremely valuable and will greatly increase the chances of improving the quality of life experiences by the victim.
- As police we are a very small part of the team that is often required to effectively support victims of elder abuse.

A Case Study of Collaboration - PRHC

26

Involved parties included:

- **An elderly couple at Peterborough Regional Health Centre (PRHC)**
- **Their Son and his Fiancée**
- **Hospital staff including in house Social Workers**
- **The Ontario Provincial Police**
- **Victim Services**
- **The Peterborough Police Service**
- **Numerous other Community Agencies that were all coordinated through PRHC.**

My Contact Information

27



**Detective Constable
Mark Reesor #213
Major Crime Unit &
Elder Abuse Investigator
Peterborough Police Service
213@peterborough.ca
705-876-1122 ext. 293**

Northumberland OPP Mental Health Strategy

**Supporting our People/
Supporting our Community**

Supporting our Communities

Police Interactions with People with Mental Health Issues and Vulnerable People

- Education/Awareness
- Apprehensions
- Suicide Intervention/Prevention
- Risk Mitigation
- CMEU
- Collaboration with agencies
- OPP Mental Health Strategy
- Partnerships/Initiatives

Northumberland Community Mobilization & Engagement Unit

Commitment to build and sustain a safe and healthy community
by working collaboratively with Community Partners

- Situation Table Partnerships w/Agencies
- MHEART Mental Health Pre-charge Diversion
- Safe Communities/HSJCC Referrals/Forms-
CAS,VCARS/VWAP
- CIT Training BMHS (Brief Mental Health
Screeners)
- VVPR TOC/Protocols

OPP Mental Health Strategy

- Data Collection- BMHS
- Training on Mental Health- CIT
- Transfer of Care/Mou's
- Identifying Resources
- Community Collaboration
- Identifying characteristics of Detachment area
- Development of CMEU
- Liaising with Committees

BMHS

BMHS have been implemented to assist officers to communicate more effectively and consistently with medical professionals and improve transition from police custody to hospital care. Assist with grounds for apprehensions.

- Data tracking- to assist with further training and support tools, analyze impact on police resources, analyze ROH (risk of harm)
- Used with **all** MHA occurrences
- Disclosed with criminal briefs
- Used as a referral form if no apprehension
- Compatible with other Inter-Rai forms

Crisis Intervention Training

- Training for officers and Community Agencies
- Work together/ Train together
- 3 day course with in class instruction and scenarios
- History of Mental Illness, Ontario MHA, Mental Health Justice System, Suicide Prevention, Dementia, Anxiety Disorders, Types of Illnesses
- De-escalation techniques.

Situation Table

- Meet every Tuesday at 9 at the Cobourg OPP Detachment
- Through a four filter process we identify individuals and/or families that Table Participants agree are at acutely elevated risk;
- We design and implement “Door Knocks”; short term and immediate intervention designed to reduce imminent risk of harm and/or victimization
- Multi-agency proactive approach, with a goal of connecting individuals-in-need of services and mitigate the risk within 24 to 48 hours

Referrals/Forms

- Volunteer Vulnerable Person Registry
- VWAP/VCARS
- Occurrence Template- Community Living, LTCF
- Profile for “High Risk” individuals- Group Homes
- CAS referral
- Lost/Missing Person Form- Group Homes, Foster Homes
- BMHS

NORTHUMBERLAND COUNTY VOLUNTEER VULNERABLE PERSONS REGISTRY

Description: This voluntary Vulnerable Person Registry will provide Police Services with emergency contact information, detailed physical descriptions, known routines and special needs of an identified vulnerable person. This information will assist officers in communicating with, attending a residence of, or dealing with an emergency involving this individual.

Examples: A Vulnerable Person is defined as a person who due to a medical, mental health or physical condition, may exhibit patterns of behaviour that may pose a danger to themselves or others. This may include; a tendency to wander, the inability to communicate, fascinations or attractions (water, construction sites, etc.), social responses (fear of strangers, aggression). Examples of Vulnerable Persons may include Persons with; Alzheimer's Disease, Autism Spectrum Disorder, Acquired Brain Injury, Physically or Intellectually Disabled or a Mental Health condition that causes a person to exhibit the above behaviours.

REGISTRATION FORM

Please print and fill out this confidential application as accurately as possible.

HOW DID YOU LEARN ABOUT THE VULNERABLE PERSONS REGISTRY (VPR)? CHOOSE ONLY ONE.

- Community agency (Alzheimer's Society, Community Care Access Centre, GAIN etc.)
- Other referral (Doctor's office etc.)
- Online
- Public presentation or event
- Newspaper (Northumberland News, Northumberland Today etc.)
- Brochure, poster, newsletter or flyer
- TV Coverage (CTV etc.)
- Social Media (Facebook, Twitter etc.)
- Word-of-mouth (Friend, family or co-worker)
- Police

Services I currently use: (Please select all that apply. If yes, please include worker contact info)

- | | | |
|---|-------------|---------------|
| <input type="checkbox"/> Community Care Access Centre | Name: _____ | Phone # _____ |
| <input type="checkbox"/> Community Living West Northumberland | Name: _____ | Phone # _____ |
| <input type="checkbox"/> Community Living Brighton/Campbellford | Name: _____ | Phone # _____ |
| <input type="checkbox"/> GAIN | Name: _____ | Phone # _____ |
| <input type="checkbox"/> Alzheimer's Society | Name: _____ | Phone # _____ |
| <input type="checkbox"/> Mental Health | Name: _____ | Phone # _____ |
| <input type="checkbox"/> Other: _____ | | |

Partnerships

- Safe Communities- 3 sub committees
- HSJCC- Human Service Justice Coordinating Committee
- Campbellford Mental Health- Pre-charge Mental Health Diversion
- Northumberland Hills Hospital/Campbellford Hospital/ Trenton Hospital
- LTCF- Long Term Care Facilities
- Community Living- Campbellford/Brighton and West Northumberland
- KPRDSB- VTRA, OPP K.I.D.S program, Lockdowns

Safe Communities

- Designated a Safe Community in 2015
- Mission- make Northumberland County the safest and healthiest place to live, learn, work and play
- 3 sub committees- Self/Harm and Interpersonal Violence, Fall Prevention, On Road/Off Road Safety
- Railway Suicide Prevention, Brighten Up Campaign, Community Connections Expo, PTSD Conference
- Bridging the Gaps Series- Developmental Services, Seniors, Justice System
- Youth EXPO- October 17, 2018- Northumberland Mall



safe communities
northumberland county

PRESENTS

COMMUNITY CONNECTIONS EXPO:
BRIDGING THE GAPS TO SERVICES



Friday June 3rd 5 pm - 9 pm & Saturday June 4th 8 am - 5 pm

Cobourg Community Centre

Helping you make connections with services that keep us safe and healthy in Northumberland County!

Friday June 3rd Special Guests



5 pm: **OPP Golden Helmets**
Precision



7 pm: Former NHL Player
Sheldon Kennedy

Saturday June 4th Special Guests



8:30 am: Olympic Gold Medalist
Cheryl Pounder

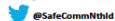


12:30 pm: Olympic Gold Medalist
Clara Hughes

Breakout sessions with **Free** Child Care provided

- Domestic Violence • Situation Table • Cybercrime • Trauma • Intellectual Disabilities
- Mental Health • Addictions • Seniors • Parenting • Youth

Free Transportation: Call Community Care at 1-866-514-5774 by May 30th to book!



<http://northumberland.safecommunities.parachutecanada.org>

If you would like to volunteer at this event,
please contact Katrina Myers at katrina.myers@opp.ca
or 613-475-1313



safe communities
northumberland county

PRESENTS

COMMUNITY CONNECTIONS:
BRIDGING THE GAP FOR
NORTHUMBERLAND'S AGING POPULATION



Monday October 16, 2017 from 9:00 am – 3:15 pm

Refreshments at 8:30 am

Fellowship Christian Reformed Church
204 Main Street, Brighton



Presentation Topics:

- Power of Attorney (POA)** – Learn the types of POA and associated responsibilities
- Crime Prevention/Fall Prevention** – Learn techniques to safeguard your home against crime and within your home against falls
- It's Not Right!** – Starting the conversation to stop the abuse of older adults
- Frauds and Scams** – Increase your awareness and take steps to protect yourself
- Self-Care** – Strategies for resilient caregivers

This is a **free event** and includes lunch and refreshments

REGISTER for this event by **October 10th** by clicking [here](#) OR
go to www.eventbrite.ca and search the event title OR
call **Sydney** at 1-866-888-4577 ext.1495

<http://northumberland.safecommunities.parachutecanada.org>

safecommunitiesnorthumberland@gmail.com

Our mission is to make Northumberland County the safest and healthiest place to live, learn, work and play.



Find us on
Facebook



@SafeCommNthld



safe communities
northumberland county

PRESENTS

COMMUNITY CONNECTIONS:
BRIDGING THE GAP FOR DEVELOPMENTAL
SERVICES AND DUAL DIAGNOSIS: A workshop
for professionals and caregivers



Wednesday October 18, 2017 from 9:00 am – 3:15 pm

Refreshments at 8:30 am

Campbellford & District Curling & Racquet Club
381 Front Street North, Campbellford

Registration Deadline: October 11, 2017

Register for this event through [Eventbrite.ca](#) by clicking [here](#) OR
by calling **Sydney** at 1-866-888-4577, ext. 1495.

This is a **free event** and includes lunch and refreshments.



Workshop Topics and Highlights

- ✓ Overview of Developmental Services
- ✓ Learn about Navigating the Systems Involved (Health and Justice Systems)
- ✓ Dual Diagnosis and Mental Health Basics
- ✓ Fetal Alcohol Spectrum Disorder (FASD)
- ✓ Vulnerable Person Registry sign-up available

Certificates of Participation will be available upon request.

<http://northumberland.safecommunities.parachutecanada.org>

safecommunitiesnorthumberland@gmail.com

Our mission is to make Northumberland County the safest and healthiest place to live, learn, work and play.



Find us on
Facebook



@SafeCommNthld



Mental Health Pre-charge Adult Diversion

- 16 yrs and older
- Less serious criminal offence, non-violent offences
- Offender is known or appears to be suffering from a mental illness
- Officer feels that the offender would benefit from Mental health Diversion
- The victim does not require protection through release conditions binding the offender

Mental Health Engagement and Response Team (MHEART)

- Northumberland Community Mental Health nurse/Clinical Social Worker and Northumberland OPP Liaison Officer will ride together
- Reduce repeat visits to Emergency Departments
- Reduce police involvement and improve response to vulnerable individuals
- Reduce involvement with the legal system and incarceration by eliminating barriers to service
- Proactively introducing “Right Door Service” to vulnerable individuals

M.H.E.A.R.T. (cont'd)

Aligned with the Central East LHIN goal to advance integrated systems of care and help individuals remain in their communities and homes.

Integration of health care and justice sectors to provide timely and specialized mental health services to individuals with mental illness and/or addictions in Northumberland County.

Mobile supports with immediate response capacity

Advance Police interactions by fostering a more integrated and proactive approach in the field.

Effective mobile crisis intervention decreases escalation of mental health symptoms and mental health crisis.



Elder Abuse Ontario

Stop Abuse - Restore Respect

Questions



Elder Abuse Ontario
Stop Abuse - Restore Respect



**Get Help
Now**

Call the Seniors Safety Line

1-866-299-1011

Free to call
Confidential
24 hours a day
7 days a week



Elder Abuse Ontario
Stop Abuse - Restore Respect



SEEDS FOR CHANGE



Elder Abuse Ontario
Stop Abuse - Restore Respect
Maltraitance des personnes âgées Ontario
Arrêtez les mauvais traitements - Restaurez le respect

WORLD ELDER ABUSE AWARENESS DAY - JUNE 15

#growtheconversation

www.elderabuseontario.com



It's Not Right!

Neighbours, Friends & Families for Older Adults

Remove the seeded paper ribbon from the card, and plant under 1/8" of soil. Keep moist and in sunny area to grow wildflowers.



Elder Abuse Ontario
Stop Abuse - Restore Respect



Elder Abuse Ontario
Stop Abuse - Restore Respect
Maltraitance des personnes âgées Ontario
Arrêtez les mauvais traitements - Restaurez le respect



World Elder Abuse
AWARENESS DAY
WEAAD ONTARIO

June 15 World Elder Abuse Awareness Day

[Home](#) [What is WEAAD?](#) [Tools and Tips](#) [Take Action](#) [Events](#) [Photo Gallery](#) [Contact Us](#)



ELDER ABUSE IS EVERYONE'S BUSINESS
LEARN MORE ABOUT ELDER ABUSE & WHAT YOU CAN DO TO HELP



Elder Abuse Ontario
Stop Abuse - Restore Respect

CONNECT WITH US

Connect With Us



To learn more about Elder Abuse Call
416-916-6728

Support Elder Abuse Ontario

Subscribe to Newsletter



Elder Abuse Ontario
Stop Abuse - Restore Respect



SPEAKER CONTACT INFO

Mark Reesor #213
Detective Constable
Major Crime Unit &
Elder Abuse Investigator
Peterborough Police Service
500 Water Street
Peterborough, Ontario
K9J 7Y4
213@peterborough.ca

Tel: 705-876-1122 Ext. 293

PC Nancy Wagner #9395
Mental Health Liaison Officer
Northumberland OPP
1165 Division St.
Cobourg, Ontario
K9A 4J9
Nancy.Wagner@opp.ca

Tel: (905)-372-5421

Cell: (905)-375-8616

CONTACT ELDER ABUSE ONTARIO

EAO Head Office

2 Billingham Rd, Suite #306
Toronto, ON
M9B 6E1

Tel: 416-916-6728

Email: admin@elderabuseontario.com

Website: www.elderabuseontario.com

Regional Consultant Offices

Rochella Vassell

Central West Consultant,

Tel: 416-916-6728 Ext. 225

Email: centralwest@elderabuseontario.com

Raeann Rideout

Central East Consultant,

Tel: 705-876-1122 Ext 327

Email: centraleast@elderabuseontario.com



[@elderabuseont](https://twitter.com/elderabuseont)



[linkedin.com/pub/elder-abuse-ontario](https://www.linkedin.com/pub/elder-abuse-ontario)



[ElderAbuseOntario](https://www.facebook.com/ElderAbuseOntario)



Elder Abuse Ontario
Stop Abuse - Restore Respect



THANK YOU!

Creative commons license:

© 2016 by Elder Abuse Ontario
This work is licensed under a Creative Commons Attribution-
NonCommercial-ShareAlike 4.0 International License:
<http://creativecommons.org/licenses/by-nc-sa/4.0/>

