



Restorative Practices to Elder Abuse

Featuring:

**2nd Annual Volunteer Recognition
Awards for the Prevention
of Elder Abuse**



NOVEMBER 18, 2021
1:00 – 3:00 PM



Information and opinions expressed here today are not necessarily those of the Government of Ontario



Elder Abuse Prevention (ON)
Stop Abuse - Restore Respect
Prévention de la maltraitance envers les aînés (ON)
Arrêtez les mauvais traitements - Restaurez le respect

WEBINAR HOUSEKEEPING

Respecting Privacy and Confidentiality

EAPO appreciates there may be personal circumstances or issues which participants may wish to address. However, in keeping with our commitment to maintaining your privacy and confidentiality, today we will be answering general questions posed through the Q&A.

If someone wishes to discuss specific circumstances, we invite you to contact EAPO following this webinar to arrange for a confidential conversation so that we may further assist you.



www.eapon.ca

Elder Abuse Prevention Ontario (EAPO)

Mission and Goals

EAPO envisions an Ontario where ALL seniors are free from abuse, have a strong voice, feel safe and respected.

Achieving our mission requires raising awareness, delivering education and training, working collaboratively with like-minded organizations and assisting with service coordination and advocacy.

@EAPreventionON
#RestoringRespect

Elder Abuse Prevention Ontario | 2021

Ontario's Strategy to Combat Elder Abuse

1

Public Education and Awareness

A Province-wide, multi-media public education campaign to promote awareness about elder abuse and provide information on how to access services.

2

Training for Front-Line Staff

Specialized training to staff from various sectors, who work directly with seniors, to enhance their knowledge and skills to recognize and respond to elder abuse.

3

Co-ordination of Community Services

To strengthen communities across the province by building partnerships, promoting information sharing and supporting their efforts to combat elder abuse.



Co-ordination of
Community Services

Training for
Front-Line Staff

Public Education
and Awareness

3 Pillars of the Strategy



ELDER MEDIATION SERVICES

Community Justice Initiatives
Kitchener, Ontario
18 November 2021

ACKNOWLEDGEMENT

Community Justice Initiative's Restorative Practice worldview is deeply rooted within the spiritual and community practices of First Nations, Inuit and Metis peoples. With this acknowledgement, we recognize and deeply appreciate the cultural and spiritual contributions of Indigenous peoples.



Connected Communities



Vision

“ We envision connected, peaceful communities where all conflict is resolved in a restorative way.”

Mission Statement

“To inspire safe, healthy and peaceful communities, one resolution at a time.”

Values

- Partnerships
- Community-led
- Participant-centered
- Space for voice, choice, trust, safety
- Unconditional positive regard
- Relationship-Centred

RESTORATIVE JUSTICE

Non adversarial, non-retributive approach to justice that emphasizes

- healing in those who have been harmed
- meaningful accountability of those who have harmed others
- involvement of stakeholders (including community) in creating healthier, safer communities.

Seeking to transform how we view and elevate the importance of acknowledging:

- Harms and needs
- Roles and responsibilities
- Connections to each other
- The situation and the systems in which we exist

RESTORATIVE JUSTICE

Restorative practice requires that we focus on

- relationships before rules and behavior,
- on people before policies,
- on honouring before measuring,
- on well-being before success.

At its core, restorative justice defines justice as honouring the inherent worth of all human beings regardless of who they are or what they do. It accepts that people are relational beings whose well-being is nurtured or diminished through our interconnectedness

(Pranis, 2007; Vaandering, 2011)

<https://www.relationshipsfirstnl.com/about>



OUR JOURNEY ALONGSIDE OLDER ADULTS

- Early 2000, Arlene Groh

A Healing Approach to Elder Abuse and Mistreatment: The Restorative Justice Approaches to Elder Abuse Project (2003)

- 2004 Pilot Project ended
- Specialized service for older adults who are 55+
- More than dialogue opportunities



United Nations World Report on Ageing and Health (2015)

Challenge is to “transcend outdated ways of thinking about ageing, foster a major shift in how we understand ageing and health, and inspire the development of transformative approaches.”

Services like ours work best when the community is prepared to act from an age-friendly, restorative perspective.



RESTORATIVE PRACTICE PRINCIPLES

- Creating spaces for individuals to feel safe, respected and able to share meaningful dialogue to address and resolve situations of harm and conflict
- Participant driven
- Support
- Community connections and participation
- Empowerment
- Community Engagement
- Values – Respect, dignity, autonomy, confidentiality, safety

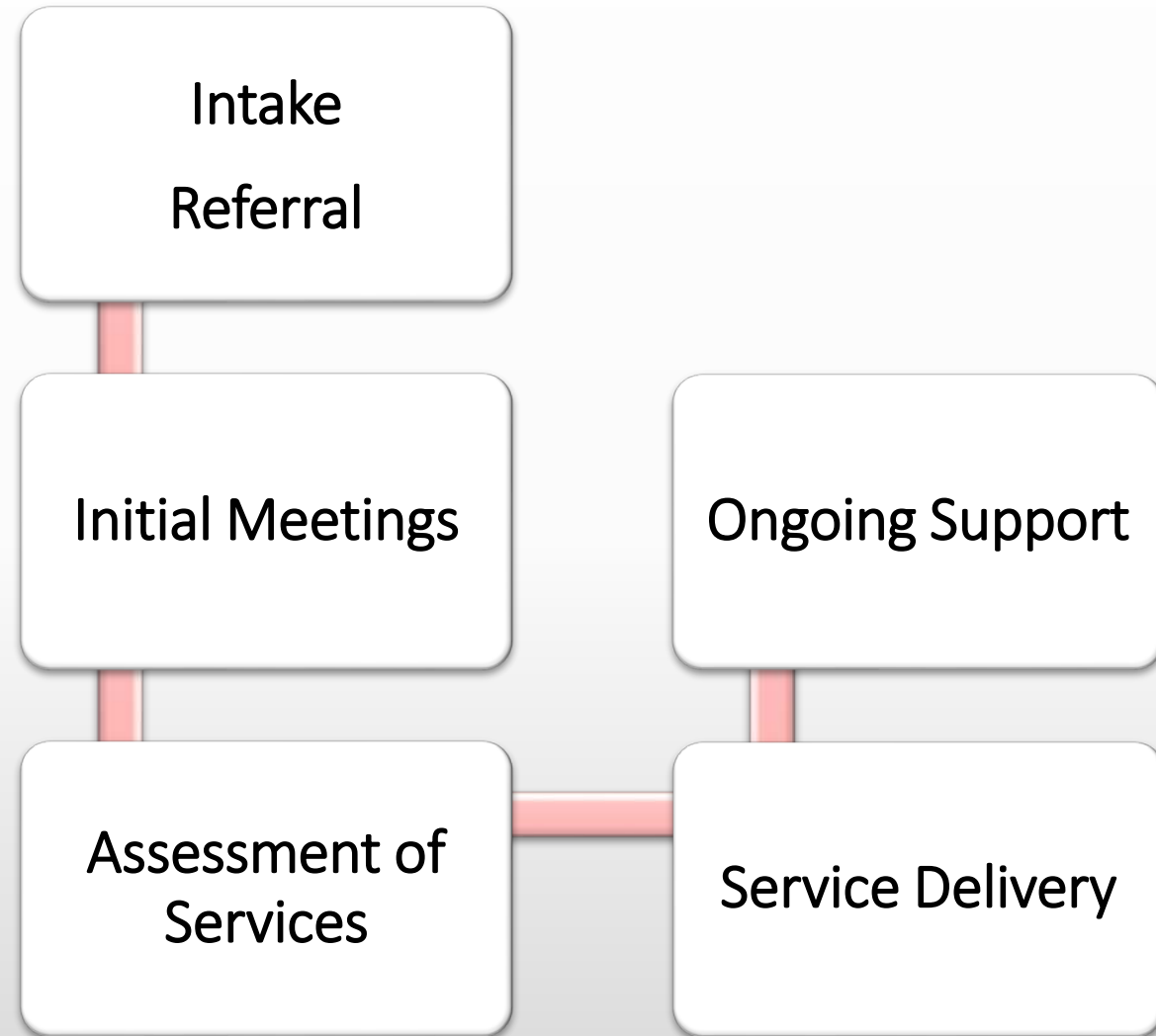
EMS VALUES



RESTORATIVE PRACTICE IN ELDER MEDIATION SERVICES



ELDER ABUSE REFERRAL PROCESS



INTAKE/REFERRAL

Initial Information collected – contact information, brief synopsis of situation

- Senior Support Team of Waterloo Region
- Court – Victim Offender Reconciliation Program
- Self-Referral
- Agency Referral
- Family
- Friend
- Community member

Schedule Initial meetings with participants, referred agency staff

INITIAL MEETINGS

Referred Participants – Sharing of their story, who are the support people in their lives, connected to resources, consent to share information, immediate danger, safety plan, what the process looks like

Agency Referrals – What has already been done or been provided, other resources connected, availability to participate in process if consent given by participants

Identifying possible other Resources/Services – Alzheimer's Society, Canadian Mental Health Association, Spectrum, Community Support Connections, Senior Support Team, Elder Mediation Services

Support persons - relationship with participants, role and contribution during the process, ongoing support

ASSESSMENT OF SERVICES

- *Information gathered in initial meetings - determine types of services to be assigned to participants*
- Conflict Resolution – Mediation, Circles, Conflict Coaching
- Peer Mentor Support
- Information Sharing Sessions
- Home Share
- Groups
- Other resources

SERVICE DELIVERY

- Staff, Volunteers - Specific training is provided to equip Elder Mediation Services staff and volunteers to deliver service in the different areas of the program

Transformative Mediation, Elder Mediation, Peer Mentor training

Process:

- Mediation, Restorative Circle – Mediators/Facilitators engage participants in dialogue to share their stories, responsibility, impact, needs, outcome, ongoing support
- Conflict Coaching – individual skill building, empowerment
- Information Sharing Sessions – understanding Elder Abuse, impact, boundaries
- Peer Mentor – supporting participants, identifying needs

ONGOING SUPPORT

Post Process

- Continue with Peer Mentor support
- Revisit Mediation, Circles
- Referral to other resources
- Engage in groups
- Opportunity to share stories
- Empowerment to become a volunteer



THANK YOU ALL FOR YOUR TIME



QUESTIONS?



COMMENTS?

HOW TO CONTACT US

EMAIL

- wendym@cjiwr.com

CALL

- 519-744-6549 x 106

VISIT WEBSITE

- www.cjiwr.com/contact-us/



Q&A

Supports For Older Adults



Support for Seniors

- ✓ **Support**
- ✓ **Information**
- ✓ **Referral**

SENIORS SAFETY LINE 

1-866-299-1011



24/7, 365 days
of the year



live counsellors,
over 200 languages



awhl.org/seniors

Upcoming Webinars

Approaches to Elder Abuse : A Family Physician's Perspective

Nov 22, 2021 1:00 pm – 3:30 pm



Dr. Mark J. Yaffe
BSc, MDCM, MCISc, CCFP,
FCFP (hon)



Dr. Bachir Tazkarji
MD, FCFP, CAC (Geriatrics)

This webinar will speak on tools to detect suspicions of elder abuse and the roles health professionals can play in identifying and responding to the mistreatment of seniors.

Upcoming Webinars

Resilience: Small Steps for Self Care

Nov 23, 2021 1:00 pm – 3:30 pm



Maureen Pollard, MSW

This presentation will explore the definitions of compassion fatigue, vicarious trauma, burnout and moral distress and introduce strategies for self-assessment.

Participants will then learn about several factors proven to help build and recover resilience, including practical examples of small steps they can take to practice self care, even in a busy schedule.

Upcoming Webinars

Preventing Domestic Homicides with Older Couples: Lesson Learned from Tragedies

Nov 24, 2021 1:00 pm – 3:30 pm



Margaret MacPherson
Research Associate
Centre for Research and Education on
Violence Against Women and Children



Dr. Peter Jaffe
Psychologist, Professor Emeritus
founding Director of the Centre for Research and
Education on Violence Against Women & Children
in the Faculty of Education at Western University

This presentation outlines the often-repeated lessons learned from these tragedies that include the need for enhanced professional and public education to save lives. Future directions are discussed in terms of the need for better risk assessment, safety planning and risk management by legal and mental health professionals.



Elder Abuse Prevention (ON)

Stop Abuse - Restore Respect

Approaches to Elder Abuse : **A FAMILY PHYSICIAN'S PERSPECTIVE**

November 22, 2021
1:00 - 2:30 PM

Free Webinar - Register Now

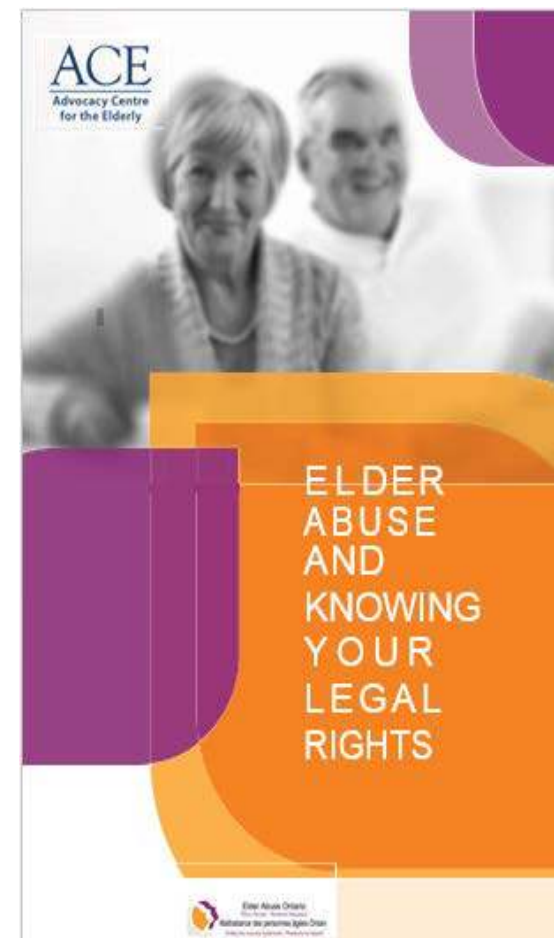


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EAPO Tools and Resources

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EVALUATION

Please take
a minute
to complete
our survey!





Keep Connected

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