

# Senior Frauds and Scams

Infographic

## Common Scams

### 1 Phishing Scams

Phishing is an attack where a scammer calls you, texts or emails you, or uses social media to trick you into clicking a malicious link, downloading malware, or sharing sensitive information.



### 2 Grandparent Scam

Grandparent scams (also called emergency scams) are common scams that target seniors. These scams usually involve a phone call from someone who pretends to be your grandchild.



### 3 Phone or Voicemail Scams

You receive a call or a voicemail from a criminal who is posing as a government agency or member of law enforcement.



### 4 Romance Scams

If you meet someone online but have not seen them in-person, and they begin to ask you for money, it's likely a romance scam.



## Tips on How to Protect Yourself

- Call the sender to verify legitimacy (e.g. if you receive a call from your bank, hang up and call them).
- Always be wary of links or attachments that you weren't expecting.
- Avoid sending sensitive information over email or texts.

- Never offer information to the caller.
- Ask the caller a few personal questions, press your caller for details.
- Never provide your credit card number over the telephone or Internet.
- Never wire money to someone under uncertain conditions.

- If you receive a call from a scammer, hang up or delete the voicemail message.
- Block the caller's phone number and report the calls to the Canadian Anti-Fraud Centre.

- If your love interest asks you to send money, be very suspicious.
- Ask them for a recent photo or do a video call.
- Fraudsters often claim they are in another part of the world as the reason for not being able to meet in-person.

#### For more information

Elder Abuse Prevention Ontario  
416-916-6728 | [www.eapon.ca](http://www.eapon.ca)  
[admin@eapon.ca](mailto:admin@eapon.ca) | @EAPreventionON

#### RESOURCES

Canadian Anti-Fraud Centre  
[www.antifraudcentre-centreantifraude.ca](http://www.antifraudcentre-centreantifraude.ca)  
Government of Canada  
[www.cyber.gc.ca](http://www.cyber.gc.ca)



Elder Abuse  
Prevention  
Ontario

