



March is Fraud Prevention Month

March is Fraud Prevention Month. The theme this year is, “**Tricks of the trade: What’s in a fraudster’s toolbox?**”, to help Canadians easily identify scams and fraud so they can protect themselves and others. The **Canadian Anti-Fraud Centre (CAFC)** reports a staggering \$530 million in victim losses due to fraud and scams. Unfortunately, the CAFC estimates that only 5 to 10 per cent of people report fraud.

During this month, EAPO encourages seniors, caregivers, and those working with older adults to learn about the latest frauds and scams targeting seniors and how individuals can play a role to help stop fraudsters. The Government of Canada has many **resources** available to help educate and prevent people from falling for common scams, such as **The Little Black Book of Scams**. View our recent **Fraud Prevention webinar**, hosted in collaboration with **CNPEA** and the **Ontario Provincial Police (OPP)** to become knowledgeable of current frauds and scams and the tactics fraudsters are using to help protect your information and assets.

If you suspect a fraud, report it to **The Canadian Anti-Fraud Centre**. This March, join the conversation using **#FPM2023** to find and share information to Recognize, Reject and Report fraud.

EAPO's Queen's Park Lobby Day | March 1st, 2023



On **March 1st, 2023**, a delegation of over 20 local Elder Abuse Prevention Networks in Ontario, joined EAPO to host our first Lobby Day at Queen's Park to meet with Members of Provincial Parliament (MPPs) to deliver our collective **Calls to Action** - that the prevention of abuse of seniors be one of the Ontario Government's top priorities and that we take a pragmatic look at what can be done to curb the current trajectory of rapidly rising incidents in the province.

Read full details of the Lobby Day [here](#).

Canadian Coalition Against Ageism (CCAA)



The **Canadian Coalition Against Ageism (CCAA)** is a nation-wide social change movement to combat ageism against older people while protecting and strengthening their human rights.

Learn more about CCAA's Vision, Strategies and Governing Principles [here](#)

La **Coalition Canadienne Anti-Âgisme (CCAA)** est un mouvement national de changement social visant à lutter contre l'âgisme à l'égard des personnes âgées tout en protégeant et en renforçant leurs droits humains. Notre vision: Un Canada sans âgisme à l'égard des personnes âgées.

En savoir plus sur la vision, les stratégies et Principes directeurs de la CCAA [ici](#)

WEBINARS



**Crypto Scams:
What are They and How
to Stay Safe**

March 28th, 2023
1:00 PM - 2:00 PM

Join EAPO, CNPEA with



**Supporting Vulnerable Victims
and Witnesses**

May 16th, 2023 from 1 - 2 pm

Join EAPO, CNPEA with guest **Megan Vis-Dunbar**, staff lawyer, **Canadian Centre for Elder Law**, who will highlight findings of

guest speaker **Jeff Horncastle**
- Acting Client and
Communications Outreach
Officer, **Canadian Anti-Fraud
Centre, Royal Canadian
Mounted Police**

their **research project** on developing
prosecution policies when working with
victims of crime and witnesses related to
elder abuse, dementia, and adults with
capability issues.

Register Now



**Victims
and
Survivors
of Crime
Week**

In recognition of
Victims &
Survivors Week

**Register
Now**

**The Harm to Older
Persons Evaluation
(HOPE)**
2 Day Training
April 25 & 27, 2023
9:00 am - 1:30 pm
Space is limited - Register Early!
Designed for use by health, mental health, law
enforcement, criminal justice professionals.

Harm to Older Persons Evaluation (HOPE) tool
A Risk Assessment for Older Adult Mistreatment
TRAINING WORKSHOP
April 25th & 27th, 2023

EAPO in collaboration with **Dr. Jennifer Storey**, Senior Lecturer in Forensic Psychology at the University of Kent are pleased to host a 2 day virtual training for frontline professionals.

Space is limited - Register Early!
Fee: \$125

View Training Details [Here](#)

Register Now

**View EAPO's Archived Webinars &
Conferences Proceedings**

**Elder Abuse
Prevention
Ontario**

EAPO ANNUAL CONFERENCE SERIES | 2023

**Elder Abuse Interventions:
Reducing Harm & Building Connections**

DATE
March 22nd, 2023

SAVE THE DATE

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**Elder Abuse
Prevention
Ontario**

**EAPO CONFERENCE
Series
2023**

ANNUAL VIRTUAL CONFERENCE SERIES | 2023

**Risk Assessments for Older Adults:
Practical Tools for Early Detection
and Intervention of Elder Abuse**

DATE
January 31, 2023

REGISTER NOW

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Conference: [Risk Assessment for Older](#)

Conference: Elder Abuse Interventions: Reducing Harm & Building Connections (Mar.22)

Over **350** participants

View the Recordings [here](#)
Download Presentations [here](#)

Adults – Practical Tools for Detection and Intervention of Elder Abuse (Jan.31)

Over **550** participants

View the Recordings [here](#)
Download Presentations [here](#)



Current Frauds and Trends Affecting Seniors (Mar.20)

Over **226** participants

View the Recordings [here](#)
Download Presentations [here](#)



Wrinkles Listening Learning and Preventing Elder Abuse – “Mishoo miinwaa Noki ~ You, Me and Wrinkles” (Mar.7)

Over **105** participants

View the Recording [here](#)
Download Presentation [here](#)



Les nouveaux crédits d'impôt sur le revenu des particuliers de l'Ontario (Mar.9)

Over **18** participants

View the Recordings [here](#)
Download Presentations [here](#)



Méthode Montessori adaptée pour les personnes avec des troubles cognitifs Des moyens puissants et innovateurs pour changer des vies (Mar.6)

Over **28** participants

View the Recording [here](#)
Download Presentation [here](#)

EAPO in the MEDIA

CBC News talked to Laura Proctor, EAPO Consultant about the **Grandparent Scam** and tips on how to avoid it.

[Watch Interview](#)



Read article: [Scammers tried to rob this Ontario couple of \\$9K. Police say more and more seniors are falling prey](#)



[Rogers TV Durham](#), "Seniors Talk with DRPS" recorded another episode with Constable Darryl Rice and Raeann Rideout Director, Strategic Partnerships, EAPO.

[Watch Interview](#)

Seven NOTL phone scam cases in 2022

Continued from Front Page

than \$9.2 million was lost to frauds like grandparent scams last year.

However, while vulnerable people like seniors in Niagara-on-the-Lake reportedly lost no money to fraudsters — there were multiple fraud attempts in NOTL.

In 2022, there were seven reported cases of telephone scams in Niagara-on-the-Lake involving people aged 60 and up. Jeff Homestead, of the Canadian Anti-Fraud Centre told The Lake Report. And two NOTL seniors were victims of bank issues.



“Fraudsters really think they have this opportunity, that seniors are more vulnerable.”

MARY SHKOURY
ELDER ABUSE PREVENTION ONTARIO

The [Lake Report](#) talked to [Mary Shkoury](#), EAPO Consultant about Fraud and the Grandparent Scams.

[Read the Article](#): "No end to phone, text and door-to-door scams, experts say" about Frauds & Scams of Seniors and valuable tips from experts.

NEW Video: It's TIME to TALK about ELDER ABUSE
NOUVELLE vidéo: Il est temps de parler de la maltraitance des personnes âgées

How to talk to someone you are concerned about (Part 2)

Comment parler à une personne de ce qui vous préoccupe (Partie 2)



Elder abuse can take many forms, making it difficult to detect. Common signs of elder abuse include physical injuries, negative behavioral changes, or unexplained financial and legal transactions. By learning about all the

La maltraitance des personnes âgées peut prendre de nombreuses formes, ce qui la rend souvent difficile à repérer. Les signes courants de maltraitance des personnes âgées comprennent les blessures physiques, les changements de

warning signs of elder abuse, families can be better prepared to keep their loved ones safe and secure.

[Learn more, watch EAPO's NEW video here](#)

comportement négatifs ou les transactions inexplicées. En apprenant tous les signes avant-coureurs de la maltraitance des personnes âgées, les familles peuvent être mieux préparées à assurer la sécurité de leurs proches.

[Apprenez-en plus et regardez la NOUVELLE vidéo de l'PMAO ici](#)

New Documentary: Voices of Diversity



Voices of Diversity is a documentary film produced by [Rexdale Community Health Centre](#).

When voices of diversity share wisdom, those speaking and those listening are both empowered. Storytelling has been a way of preserving history, sharing wisdom, building community and connecting people throughout the ages. It encourages the active imagination of those listening and moves us to a deeper sense of connection.

Watch the [video](#)



View EAPO's Blog



Read EAPO's Blogs:

- [The RCMP, CAFC and OPP raise awareness after an increase in emergency – grandparent scams](#)
- [Fraud Prevention Month 2023: Fraud losses in Canada reach another historic](#)

level

- Recreation therapists help patients living with dementia feel seen, heard, valued.
- Social Work Week and National Social Work
- Police say more and more seniors are falling prey.

Keep informed through EAPO's weekly posts [here](#)

Take EAPO's NEW Grandparent Scam Quiz



QUIZ TIME

#FPM2023



Elder Abuse Prevention Ontario

March is Fraud Prevention Month

TEST YOUR KNOWLEDGE

What do you know about Grandparent Scam?

+ Tips on how to avoid it

TRUE **FALSE**

Ontario

Take a Quiz: What do you know about Grandparent Scam?

Across Canada, 2,488 #grandparentscams or #emergencyscams have been reported, with losses of over \$9.4 million dollars.

Learn about the grandparent scam & [tips on how to avoid it](#) by taking [EAPO's Quiz!](#)

Take Quiz Now

Canadian Bankers Association - NEW Fraud Prevention Toolkits for Older Adults



Protect yourself from financial fraud

With a fraud prevention checklist and tips on how to spot common scams, the CBA's Fraud Prevention Toolkit for Older Adults can help you protect your personal information, money and identity from financial crime.



Protect yourself from online financial

With a cyber hygiene checklist and tips on how to spot common scams, the Canadian Banker's Association's (CBA) **Cyber Security Toolkit** for consumers can help you protect

[Download Toolkit](#)

[Download Toolkit](#)

NEW CAFC Bulletin: Spear Phishing/Harponnage



This Fraud Prevention Month, the CAFC is raising awareness about the top frauds of 2023 which were [investment scams](#), spear phishing, [service scams](#) and [phishing](#). Learn more [here](#)

CAFC launched the New Bulletin: Spear Phishing/Harponnage

Read the full Buletin (EN) [here](#)

Lire le bulletin complet (FR) [ici](#)

NEW National Seniors Council Survey



Supporting
Canadians Aging
at Home Survey



[L'AFFC est un organisme qui assure la mobilisation](#) et le développement de son réseau pour défendre les

droits des femmes francophones et Acadiennes au Canada.

The [National Seniors Council](#) has launched an [online consultation](#) to hear from people about ways to further support those wishing to age in their homes and communities for as long as possible.

Spread the word! This consultation is open to all Canadians—older adults, caregivers, those who have experience or expertise in working with older adults, and individuals representing the diverse voices in our communities.

Take part in the consultation by completing this [online survey](#) by **April 14, 2023**.

[Learn more](#)

Dans le cadre du projet de campagne nationale de sensibilisation contre les violences fondées sur le genre, nous avons lancé un sondage qui se déroule **jusqu'au 24 mars 2023**.

Le but de ce sondage est de connaître les besoins des diverses sphères de la francophonie en situation minoritaire en ce qui a trait aux enjeux de sensibilisation, prévention et intervention face aux violences fondées sur le genre. Toutes les réponses sont importantes et resteront anonymes pour nous permettre de brosser le portrait des enjeux prioritaires pour la création d'une campagne et d'outils de sensibilisation.

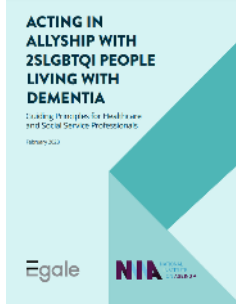
Lien pour accéder au sondage en ligne: <https://bit.ly/3EzpA98>

ACTING IN ALLYSHIP WITH 2SLGBTQI PEOPLE LIVING WITH DEMENTIA

ACTING IN ALLYSHIP WITH 2SLGBTQI PEOPLE LIVING WITH DEMENTIA

Guiding Principles for Healthcare and Social Service Professionals

This guidance document synthesizes research findings and recommendations—with considerations from current available research, existing relevant best practices and guidance, and expert opinion—into



five guiding principles for better supporting 2SLGBTQI people living with dementia and their primary unpaid carers.

2023-24 Inclusive Community Grants Program Applications are now open!

The **Inclusive Community Grants Program** helps ensure local governments and community organizations consider Ontarians of all ages and abilities at every stage of community planning and development. Inclusive communities respond to both the opportunities and challenges of an aging population by:

- creating physical and social environments that support independent and active living
- enabling older adults and people with disabilities to continue contributing to all aspects of community life

Learn more and apply [here](#)

Age Friendly News

- [2023–24 Departmental Plan: Health Canada](#)
- [Ontario Invests in Inclusive and Accessible Communities](#)
- [Scammers tried to rob this Ontario couple of \\$9K. Police say more and more seniors are falling prey](#)
- [Banks must address needs of seniors - The Toronto Star](#)
- [Manitoba programs, organizations that support seniors getting \\$4.5M funding boost](#)
- [Community groups to share \\$460K in grants to help connect seniors, combat loneliness](#)
- [County offering \\$500K to help create local age-friendly housing](#)

Upcoming Webinars/Conferences

Mar. 27-29: [Together We Care](#) (Ontario Long Term Care Association)

March 28: [The HOPE conference series - LEAD \(virtual\)](#)

Mar. 29: [Understanding the brain in pain](#) (Western University Canadian Centre for Activity and Aging)

Oct. 24-26: [2023 AGE-WELL Annual Conference \(AGE-WELL\)](#)

June 27-30, Bangkok: [16th Global Conference on Ageing: Challenge – Transformation – Change](#) (The International Federation on Ageing)

**IFA 16th Global Conference on Ageing
Challenge – Transformation – Change**

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