



Elder Abuse  
Prevention  
Ontario

# Welcome to EAPO's Webinar!



## LOVE CAN HURT MORE THAN YOUR HEART : HOW TO AVOID ROMANCE SCAMS

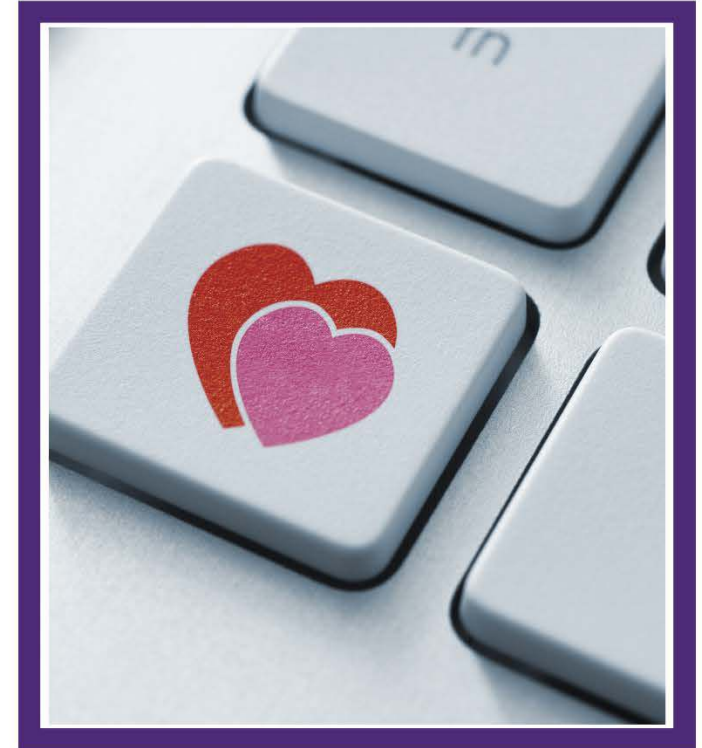
February 3rd, 2022

Featuring:

**Detective Constable Kristin Thomas**

Toronto Police Services

Financial Crimes Unit, Corporate Crimes Section





A top-down view of a smudge stick burning in a brass bowl. The bowl is ornate with embossed patterns and sits on a green wooden surface. Wisps of white smoke rise from the burning bundle. Surrounding the bowl are various natural elements: a large white crystal in the top left, a green chrysanthemum flower, green cedar branches, yellow pom-pom flowers, and a cluster of clear crystals in the bottom right. A semi-transparent white banner with the text "LAND ACKNOWLEDGEMENT" is positioned across the bottom of the image.

# LAND ACKNOWLEDGEMENT



# WEBINAR HOUSEKEEPING



## Communication

All attendees will be muted during the webinar.



## Speaker

Will be visible while presenting and for the Question/Answer session.



## ASL Interpreters

Image and name (ASL Interpreter) will be visible during the webinar. View all speakers by clicking gallery view. Can also PIN the ASL Interpreter to have image on your screen at all times.



## Adjusting Speaker Images

Drag the line, between the image frame and slides, to the left to make speaker image larger.

# WEBINAR HOUSEKEEPING



## Chat Box

Post comments during the session.



## Question Box

Type your questions in Question/Answer box.

A response will be posted during the webinar *or* asked to speaker after the presentation.



## Recording

A recorded version of this webinar will be available on EAPO's website.



## Evaluation

After the webinar, a pop-up screen will appear to complete survey. Your feedback and suggestions for future webinars is appreciated.

# HOUSEKEEPING

## Respecting Privacy and Confidentiality

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EAPO appreciates there may be personal circumstances or issues which participants may wish to address. However, in keeping with our commitment to maintaining your privacy and confidentiality, today we will be answering general questions posed through the Q&A.

If someone wishes to discuss specific circumstances, we invite you to contact EAPO following this webinar to arrange for a confidential conversation so that we may further assist you.



[www.eapon.ca](http://www.eapon.ca)

# Elder Abuse Prevention Ontario (EAPO)

## Mission and Goals

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EAPO envisions an Ontario where ALL seniors are free from abuse, have a strong voice, feel safe and respected.

Achieving our mission requires raising awareness, delivering education and training, working collaboratively with like-minded organizations and assisting with service coordination and advocacy.

@EAPreventionON  
#RestoringRespect

Elder Abuse Prevention Ontario | 2022

# Ontario's Strategy to Combat Elder Abuse

1

## **Public Education and Awareness**

A Province-wide, multi-media public education campaign to promote awareness about elder abuse and provide information on how to access services.

2

## **Training for Front-Line Staff**

Specialized training to staff from various sectors, who work directly with seniors, to enhance their knowledge and skills to recognize and respond to elder abuse.

3

## **Co-ordination of Community Services**

To strengthen communities across the province by building partnerships, promoting information sharing and supporting their efforts to combat elder abuse.



Co-ordination of  
Community Services

Training for  
Front-Line Staff

Public Education  
and Awareness

**3 Pillars of the Strategy**



## **Detective Constable Kristin Thomas**

Toronto Police Services  
Financial Crimes Unit,  
Corporate Crimes Section

Detective Constable Kristin Thomas, has been employed by the Toronto Police Service for approximately 23 years. She currently works out of the Corporate Crime Section of the Financial Crimes Unit.

During her career, she worked in the Primary Response Unit at 53, 51 and 55 Division where she worked as a Community Response officer and School Liaison for 11 High Schools. She has also worked and assisted in a variety of roles in the Criminal Investigation Officer, but the majority of her time has been spent as a Divisional Fraud Investigator.

In June of 2019, she joined the Corporate Crime Section of Financial Crimes. Detective Constable Kristin Thomas is extremely passionate about this role and has strived for this position since her first experiences as a Fraud Investigator.

**WEBINAR**

**GUEST  
SPEAKER**



# QUESTIONS



# Support for Seniors

- ✓ **Support**
- ✓ **Information**
- ✓ **Referral**

SENIORS SAFETY LINE 

# 1-866-299-1011



24/7, 365 days  
of the year



live counsellors,  
over 200 languages



[awhl.org/seniors](http://awhl.org/seniors)

# Report to Police

**SENIORS  
CRIME   
STOPPERS**



To anonymously report  
crimes against seniors.

**1-800-222-TIPS (8477)**

Call local Police Service  
Seniors Support Officers

Senior Crime Stoppers

[www.canadiancrimestoppers.org](http://www.canadiancrimestoppers.org)

1-800-222-TIPS (8477)



# Credit Report



## Equifax and TransUnion

Request from each agency a copy of your credit report and then review it carefully to see if a scammer opened any accounts or incurred debt in your name. Also ask to put an alert on your credit report in case future scam attempts are made under your name.

Equifax : 1-800-465-7166 or [www.equifax.ca](http://www.equifax.ca)

TransUnion : 1-800-663-9980 or [www.transunion.ca](http://www.transunion.ca)



# EAPO'S OUTREACH & RESOURCES

Take advantage  
of the tools available.



Social media channels



Information and Referral



Website and Zoom platforms



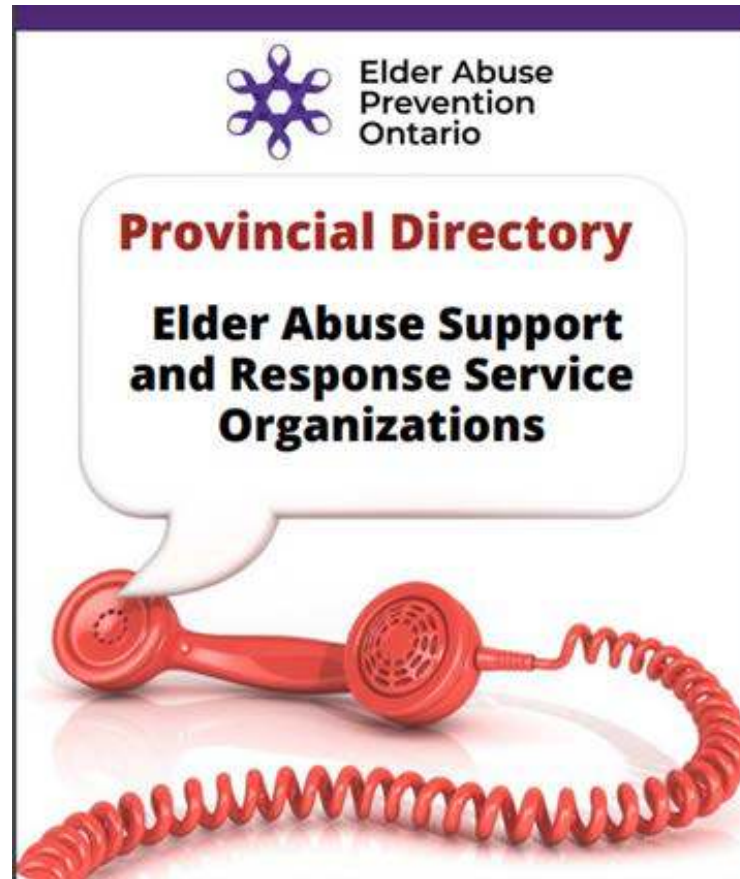
Tools and Resources



Customized Training and  
Education

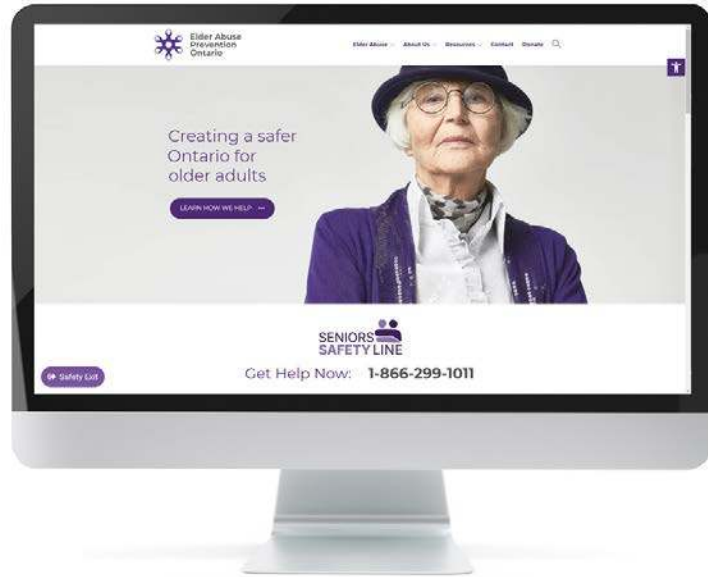
# EAPO NEW Resources

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[www.eapon.ca](http://www.eapon.ca)





**Elder Abuse  
Prevention  
Ontario**

## Meet the New EAPO...

Come join us in our fight to make Ontario safe for ALL older adults.

[www.eapon.ca](http://www.eapon.ca)



# Upcoming Webinars

## Ontario's New Personal Income Tax Credits

### Nouveaux crédits d'impôt sur le revenu des particuliers de l'Ontario

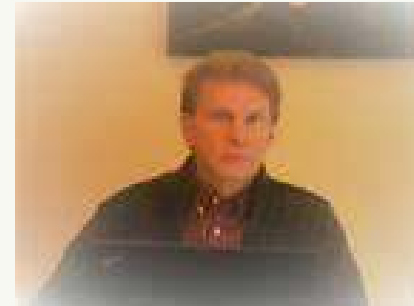
Feb. 8<sup>th</sup>, 2022 1:00 pm – 2:00 pm  
ENGLISH



**Jeremy Bertrand**

Senior Program Advisory Specialist,  
Ontario Ministry of Finance

Feb. 10<sup>th</sup>, 2022 1:00 pm – 2:00 pm  
French



**Jocelyn Lalonde**

un agent du ministère des  
Finances de l'Ontario

**Register at:**

[www.eapon.ca](http://www.eapon.ca)

Are you aware of Ontario's three new, temporary tax credits – the Seniors' Home Safety Tax Credit, Jobs Training Tax Credit and Staycation Tax Credit? Are you up to date with other tax credits and benefit programs that can help older adults? **Learn about the new Tax Credits for Seniors!!**

# Upcoming Webinars

**February 17th from 1pm – 2pm**

**Canada HomeShare Program: A Pathway to Social Inclusion**

**Speakers:**

**Raza M. Mirza, PhD**, Assistant Professor (Status), University of Toronto, Factor-Inwentash Faculty of Social Work, Institute for Life Course and Aging and Network Manager, National Initiative for the Care of the Elderly (NICE)

**Jackie Tanner**, Program Manager, Clinical Lead, Canada HomeShare, University of Toronto

**Feb 23 from 1pm – 2pm**

**Pink Shirt Day - Bullying Awareness of Older Adults**  
(hosted in partnership with CNPEA)

**Speaker:** TBA

**March 1 from 1-2 pm**

**Grandparent Scam to Launch Fraud Awareness Month**

**Speakers:**

**Detective Constable David Conforti**  
Durham Regional Police Service  
Serious & Organized Crime Branch,  
Financial Crimes Unit

**Detective Greg Whyte**  
York Regional Police  
Financial Crimes Unit, Major Frauds

[www.eapon.ca](http://www.eapon.ca)



# EVALUATION

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Please take  
a minute  
to complete  
our survey!





# Keep Connected

## Elder Abuse Prevention Ontario

**Raeann Rideout**

Director of Partnerships and Outreach

[Partnerships@eapon.ca](mailto:Partnerships@eapon.ca)

**EAPO MAIN OFFICE**

**416 916 6728**

[admin@eapon.ca](mailto:admin@eapon.ca)



@EAPreventionON

[www.eapon.ca](http://www.eapon.ca)