



Elder Abuse Prevention (ON)
Stop Abuse - Restore Respect
Prévention de la maltraitance envers les aînés (ON)
Arrêtez les mauvais traitements - Restaurez le respect

RECOGNIZING
COURAGE
RENEWING
COMMITMENT
NOVEMBER 22 TO 28, 2020



Victims and Survivors of Crime Week

victimweek.gc.ca #victimweek

Canada

EAPO Virtual Webinar Series

"Managing Risk for Domestic Homicide of Older Adults as a Community – Everyone Has a Role to Play"



SPEAKERS:

Margaret MacPherson, Research Associate, Centre for Research and Education on Violence Against Women and Children, Western University



Tracey Marshall, President, Threat Management Matters Inc.

Thursday, November 26, 2020
1:00 - 2:00 pm

Welcome

All **attendees** will be **muted** during the webinar.

Recording: Webinar will be recorded and posted on EAPO's and/or partner organization's website.

Adjusting Video Size: Drag the line between the video frame and slides to the left (adjust at beginning of the webinar).

Welcome to our Webinar!

Speaker: Will be visible while presenting. Once the presentation is completed, all speakers will be visible for the Question/Answer period.

Questions or Issues: Participants can type their questions in Question/Answer box. A response will be posted during the webinar *or* asked to speaker after the presentation.

The Chat box can also be used to post comments during the session.

Evaluation: After the session, you will see pop-up screen asking you to provide your feedback and suggestions for future webinars.

Contact information will be provide at the end of presentation.

The image features a light beige, textured background with faint, wavy lines. Two dried, brownish leaves are positioned on the left and right sides, connected by a thin, dark stem that runs horizontally across the lower half of the frame. The leaves are slightly curled and have a mottled appearance, suggesting they have been dried.

LAND ACKNOWLEDGMENT



Elder Abuse Prevention (ON)

Stop Abuse - Restore Respect

Maltraitance des personnes âgées Ontario

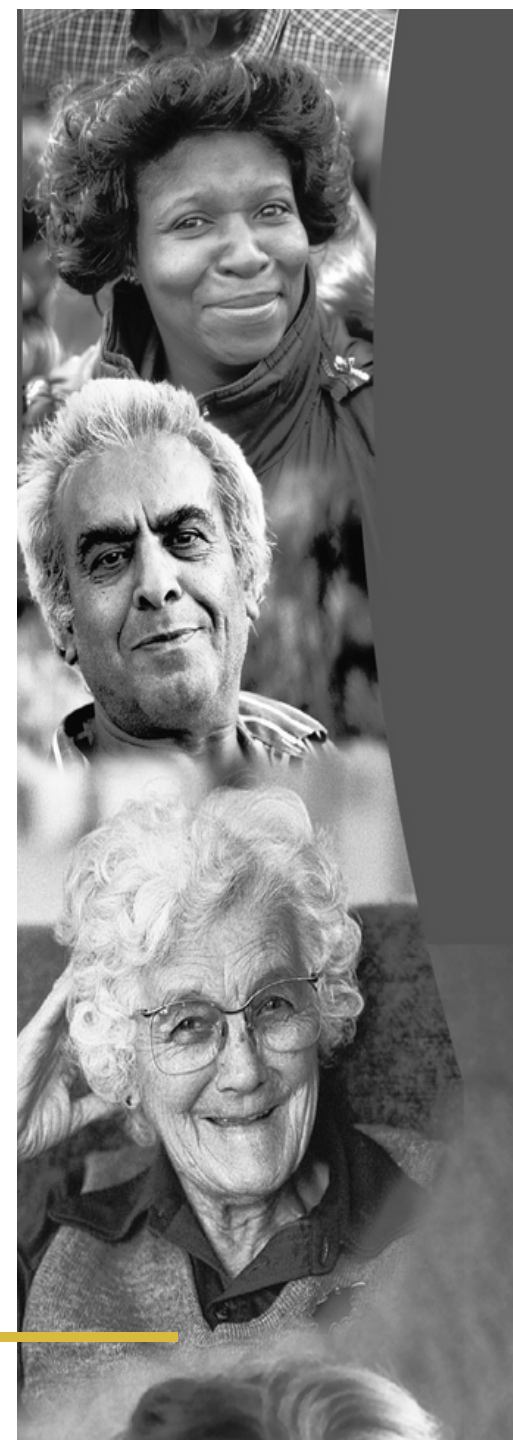
Maltraitance des personnes âgées Ontario

MISSION

EAPO envisions an Ontario where ALL seniors are free from abuse, have a strong voice, feel safe and respected.

ACTION

Raising awareness, delivering education and training, working collaboratively with like-minded organizations and assisting with service coordination and advocacy.



STOP ABUSE – RESTORE RESPECT

SIMPLY PUT, WE ALL HAVE A ROLE TO PLAY

EAPO is mandated to support the
implementation of

**Ontario's Strategy to Combat
Elder Abuse.**

Funded by the ON Government, under the
Ministry for Seniors and Accessibility (MSAA)



@EAPreventionON #RestoringRespect





COMMUNITY COORDINATION & RESPONSE

Collaboration with community agencies, elder abuse networks and provincial/national organizations.



TRAINING

Cross-sector training to front-line staff providing services and supports to older adults.

Priorities of Strategy



PUBLIC AWARENESS

Presentations and communication tools for older adults, caregivers, family and public at large.

International Day for the Elimination of Violence Against Women

The logo for 'Orange the World' features the text 'Orange the World' in a white, cursive script. The text is set against a vibrant orange background that has a splatter or paint-splashed appearance, with various shades of orange and yellow. The overall effect is energetic and artistic.

Orange
the
World

**LEAVE NO
ONE BEHIND:
END VIOLENCE
AGAINST WOMEN
AND GIRLS**

International Day for the Elimination of Violence Against Women



NOVEMBER 25, 2020

STOP ABUSE - RESTORE RESPECT



#RestoringRespect



Elder Abuse Prevention (ON)
Stop Abuse - Restore Respect
Maltraitance des personnes âgées Ontario
Maltraitance des personnes âgées Ontario

PROUDLY PRESENTS

A SERIES OF VIRTUAL EVENTS

in recognition of Victims and Survivors of Crime Week
November 22- 28, 2020

RECOGNIZING
COURAGE
RENEWING
COMMITMENT



**EAPO invites you to join
our Recognition Awards
Event &
Educational Webinars**

LINE UP OF SPEAKERS

Throughout the week, EAPO welcomes several notable speakers to address the issues and impacts older adults experience as victims and survivors of crime.

Victims and
Survivors of
Crime Week



Semaine des victimes
et survivants
d'actes criminels

Speaker



Tracey Marshall

President, Threat
Management Matters

Tracey Marshall is the president of Threat Management Matters Inc and a licensed private investigator. She has over 20 years of law enforcement experience both with the Toronto Police Service and the Durham Regional Police Service, serving most recently as a Detective in the Threat Assessment Unit. She completed her Master of Arts Degree in Adult Education, and her Bachelor of Arts in Criminology. She has specialized training in the field of Violence Risk and Threat Assessment, having completed a one-year understudy program with the Behavioural Sciences Section of the Ontario Provincial Police. She has been qualified as an expert witness in the Ontario Court of Justice.

She is currently a member of the Canadian Association of Threat Assessment Professionals which is part of a world-wide organization of threat assessment professionals. Tracey is also a Mental Health First Aid facilitator.

Speaker



Margaret MacPherson

Research Associate,
Centre for Research and
Education on Violence
Against Women
and Children, Western
University

Margaret works closely with organizations and community groups on a variety of social change issues. She began her career as a civil servant with the Ontario Government and more recently has worked as a Research Associate with the Centre for Research and Education on Violence against Women and Children (CREVAWC) at the University of Western Ontario in London.

She became involved with the Neighbours, Friends and Families (NFF) public education campaign in 2004. She saw the early potential of the campaign to move people to action and she joined campaign leaders in developing a workplace program. She is a member of the NFF Provincial Advisory Team.



Provincial Supports POLICE and Services

Call local Police Service
LEAPS/Seniors Support Officers

Ontario Provincial Police
www.opp.ca

Senior Crime Stoppers
www.canadiancrimestoppers.org
1-800-222-TIPS (8477)

Toronto Police Service
*Vulnerable Persons Coordinator,
Community Partnerships and Engagement Unit*

**SENIORS
CRIME 
STOPPERS**



**To anonymously report
crimes against seniors.**

1-800-222-TIPS (8477)



Provincial LEGAL Supports and Services

Advocacy Centre for the Elderly

1-855-598-2656

www.advocacycentreelderly.org

Law Society Referral Service

www.lsuc.on.ca/lsrc/

South Asian Legal Clinic

416-487-6371

<https://salc.on.ca>

Human Rights Tribunal of Ontario

1 866 598 0322

www.hrto.ca

Office of the Public Guardian and Trustee

1-800-366-0335

www.attorneygeneral.jus.gov.on.ca

Supports and Services



LHIN Home and Community Care

<http://healthcareathome.ca/>

Alzheimer Society of Ontario

www.alzheimer.ca/en/on

1-800-879-4226

Ontario Caregiver Association

416-362-CARE (2273)

Helpline: 1-833-416-2273

<https://ontariocaregiver.ca>

Family Services Toronto

416-595-9618

<https://familyservicetoronto.org/>



Reporting

MINISTRY MANDATED REPORTING HOW DO I REPORT ABUSE?



Long-Term Care Homes Act s.24(1)

Any person who has reasonable grounds to suspect that abuse has occurred, or may occur, shall immediately report the suspicion and the information upon which it was based to the Director under the LTCHA.

Long-Term Care ACTION Line
1-866-434-0144

Retirement Homes Acts.67

Anyone who sees or suspects a situation that harms or puts a resident at risk of harm must report it to the RHRA.

**Retirement Homes Regulatory
Authority (RHRA)**
1-855-275-7472



SENIORS
SAFETY LINE

1-866-299-1011



24/7, 365 days
of the year



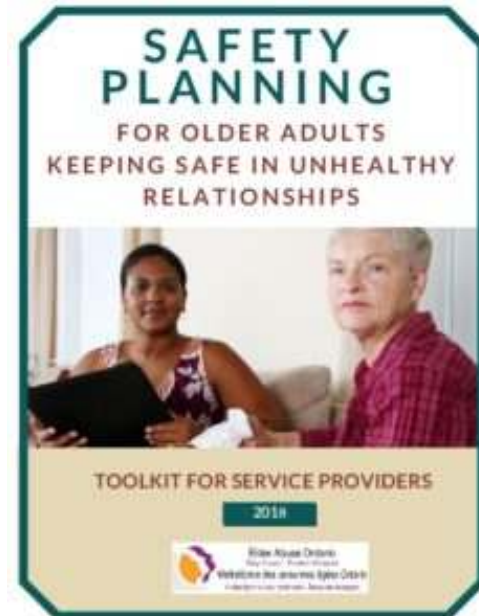
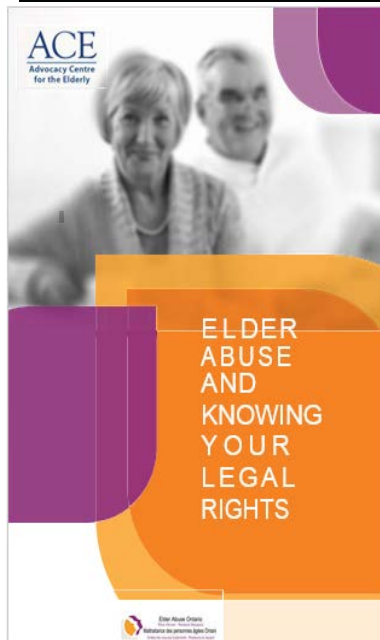
live counsellors,
over 200 languages



awhl.org/seniors

ASSAULTED
WOMEN'S
HELPLINE

Tools and Resources



COVID19 Specific Frauds and Scams

Here is a list of the top 10 scams and frauds currently being used to prey on vulnerable seniors during the COVID19 crisis*

Government Focused

- Emails, phone calls and text messages encouraging seniors to apply for COVID-related government benefits by clicking on a link.
- A version of the CRA scam where fraudsters threaten that your "provincial medical benefits" have run out (or are running out) and you need to send money either to reinstate them or to buy private medical insurance.
- A phone call from someone posing as a representative from the provincial or municipal health authority saying that you have been found to have COVID - and to give them your credit card to pay for testing or results.
- Canada Post / UPS - delivery frauds - a telephone call saying that you have an (often international) package which has been attempted to be delivered, but you need to call them to pay duty or shipping first.

Bank & Insurance Focused

- Fake "financial planners" calling seniors about opportunities to get their investment portfolios back up due to COVID19 losses.
- Fake bank messages asking for your SIN number and banking information so that they can set up a direct deposit for government funds due to COVID.

Family, Friends & Community Focused

- Deceptive websites asking you to help purchase Personal Protective Equipment for front line health care providers by donating (paying by credit card).
 - Community helping scams where callers say that they are trying to connect with socially isolated seniors so that they can "help them". In some instances, these callers are predators who are actually trying to identify vulnerable seniors so that they can get into their house, sell them things, or steal their personal information.
- IMPORTANT NOTE:** There are legitimate organizations reaching out to vulnerable seniors during the COVID19 crisis. To ensure that you are speaking with a reputable organization, ask them for their phone number and then call them back before providing any personal information. And NEVER give out financial information.
- Romance Scams through social media and on-line dating sites focused on seniors who may be feeling lonely as a result of being isolated because of COVID, and are spending more time socializing online.
 - A version of the Grandparent Scam - but this time the "grandchild" is stuck overseas and can't get home because of COVID restrictions but with enough money can get a "special flight" - and "don't tell mom or dad".

For More Information

- i** The Canadian Anti-Fraud Centre collects information on fraud and identity theft.
For more information, visit <https://www.antifraudcentre-centreantifraude.ca/>

Reporting to Canadian Anti-Fraud Centre

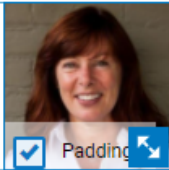
- By phone:** 1-888-495-8501 (toll free)
Calls are answered Mon to Fri, from 10am to 4:45pm EST
 - Online:** bit.ly/CanAge-report-fraud
- Log into the tool using one of the following options:
- GC Key User ID / password)
 - Sign-In Partners (banking credentials)



*Information adapted from Canadian Anti-Fraud Centre. Released April 8, 2020.

Upcoming Webinar

"Managing Risk for Domestic Homicide of Older Adults as a Community – Everyone Has a Role to Play"



SPEAKERS:

Margaret MacPherson, Research Associate, Centre for Research and Education on Violence Against Women and Children, Western University



Tracey Marshall, President, Threat Management Matters Inc.

Thursday, November 26, 2020

1:00 - 2:00 pm

PRESENTATION OF RECOGNITION AWARDS & "Recognizing Vulnerable Victims' Needs through the Court Process"

SPEAKER:

Nadine Prince, Manager, Victim Witness Assistance Program, York Region

Friday, November 26, 2020

11:00 am - 12:00 pm

Upcoming Webinars



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ACE
Advocacy Centre
for the Elderly

Rights of Older Adults Webinar



**PROTECTING RESIDENTS IN
LONG-TERM CARE:**

Their Right to Being Safe and Secure

Tuesday, December 1, 2020

1:00 - 2:00 pm



Provided with an American Sign Language (ASL)
Interpreter



*Towards a
Convention
for the Rights
of Older People*

WEBINAR

December 2, 2020

11:00 am - 12:30 pm EST



Stay in Contact with Us



@EAPreventionON



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