



Elder Abuse Prevention (ON)

Stop Abuse - Restore Respect

Maltraitance des personnes âgées Ontario

Maltraitance des personnes âgées Ontario

# WEBINAR SERIES



## ENGAGING CONVERSATIONS ON ELDER ABUSE THROUGH PODCASTS

**EAPO Webinar**

**Thursday May 13, 2021**

1:00 pm - 2:00 pm



Elder Abuse Prevention (ON)

Stop Abuse - Restore Respect





# WEBINAR HOUSEKEEPING

## Communication

All attendees will be muted during the webinar.

## ASL Interpreter:

Image and name of Interpreters will be visible during the webinar.  
You can view all speakers by clicking gallery view.

## Recording

A recorded version of this webinar will be available on EAPO's website: [www.eapon.ca](http://www.eapon.ca).

## Adjusting Speaker Image Size:

Drag the line between the video frame and slides to the left (adjust at beginning of the webinar).



# WEBINAR HOUSEKEEPING

## Speakers

Will be visible while presenting and for the Question/Answer session.

## Evaluation

After the session, a pop-up screen will appear to complete survey. Your feedback and suggestions for future webinars is appreciated.

## Questions

Type your questions in Question / Answer (Q & A) box.

## Chat Box:

Post comments (not questions) during the session.





# Respecting Privacy and Confidentiality

EAPO appreciates that there may be personal circumstances or issues which participants may wish to address. However, in keeping with our commitment to maintaining your privacy and confidentiality, today we will be answering general questions posed through the Q&A.

If someone wishes to discuss specific circumstances, we invite you to contact EAPO following this webinar to arrange for a confidential conversation so that we may further assist you.



A close-up photograph of two hands clasped together. The hands are weathered and have a reddish-brown complexion. The person is wearing traditional jewelry, including a wide, colorful beaded bracelet on the left wrist and several necklaces with red, blue, and green beads and metal pendants. The hands are positioned against a light-colored, fringed fabric, possibly a shawl or blanket. The background is dark and out of focus.

LAND ACKNOWLEDGEMENT





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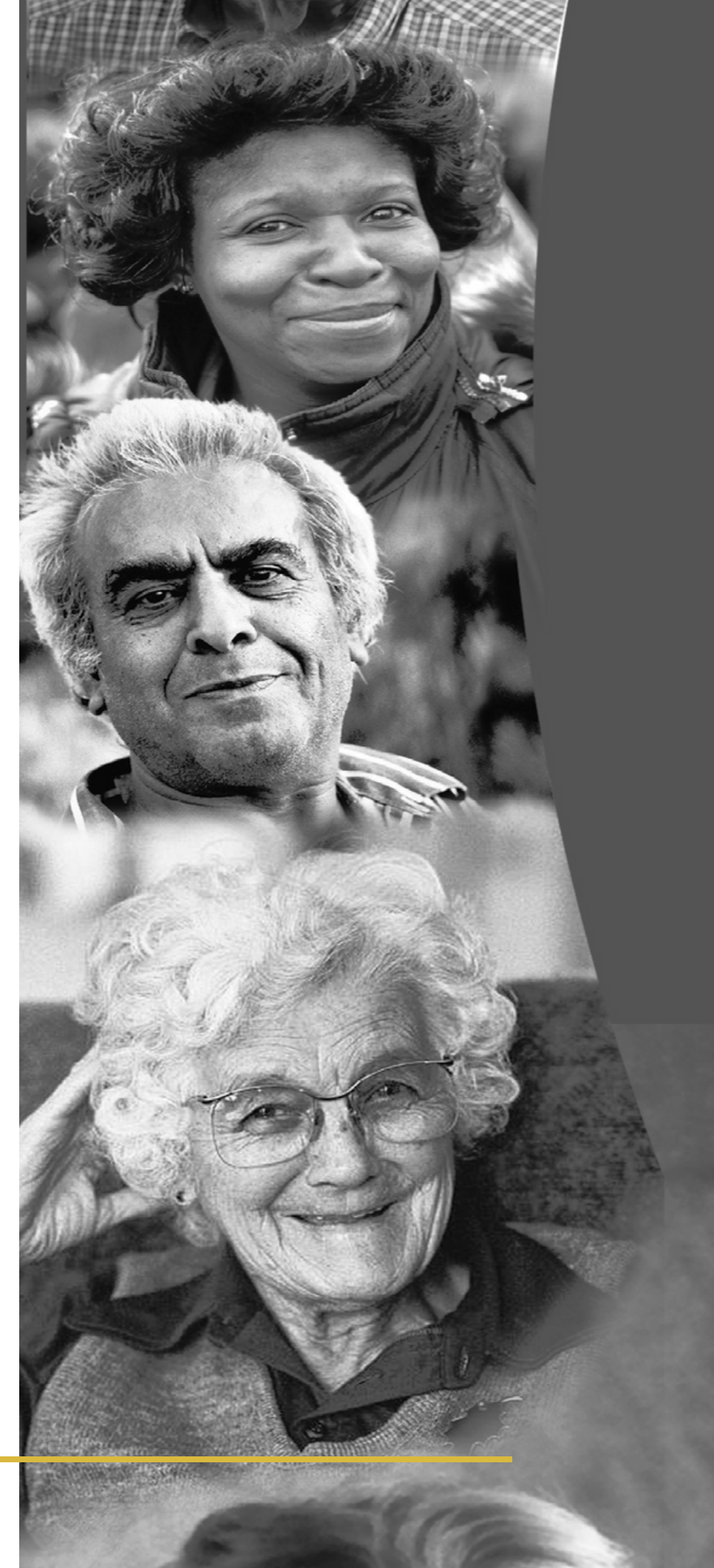
# Elder Abuse Prevention Ontario (EAP O)

## MISSION

**EAPO envisions an Ontario where ALL seniors are free from abuse, have a strong voice, feel safe and respected .**

## ACTION

**Building that requires raising awareness, delivering education and training, working collaboratively with like-minded organizations and assisting with service coordination and advocacy.**





## ENGAGING CONVERSATIONS ON ELDER ABUSE THROUGH PODCASTS



**Thursday May 13, 2021**  
1:00 pm - 2:00 pm



## Webinar Flow

- **Speaker Presentations**
- **Audio Clips of Podcast**
- **Moderated Panel Discussion on Key Issues**
- **Questions from Participants posted in the Q & A Box**
- **Review of supports & Services**

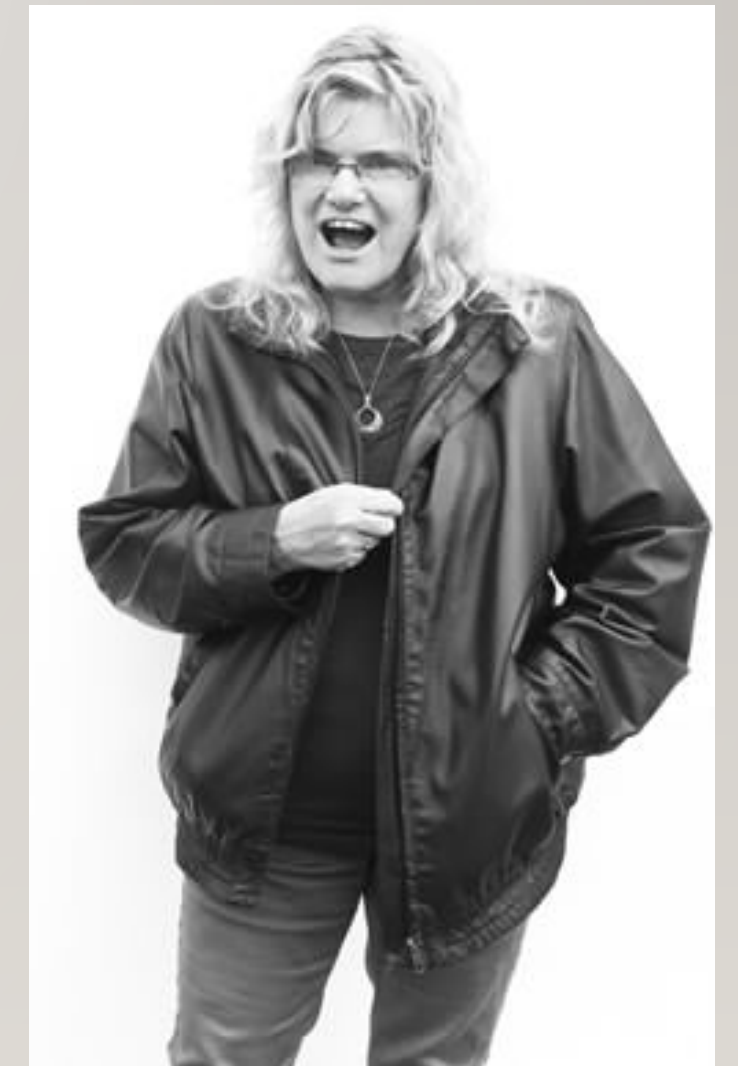


# Speaker

**JOAN CHANDLER, Producer, director, writer, facilitator, founding and Artistic Director of Sheatre**

Joan's unique specialty is community arts for social change – specifically interactive Forum Theatre productions about social issues, and works that celebrate community and the creative spirit. Joan has a keen ability to work with groups, collaboratively spinning new plays with, by and about ordinary people, that tell their own authentic, galvanizing stories.

She is also an award-winning script writer. Joan has produced, directed and co-facilitated the creation of 115 plays across Ontario and abroad, reaching audiences of over 150,000, primarily to underserved audiences in rural and small urban environments.



# Speaker

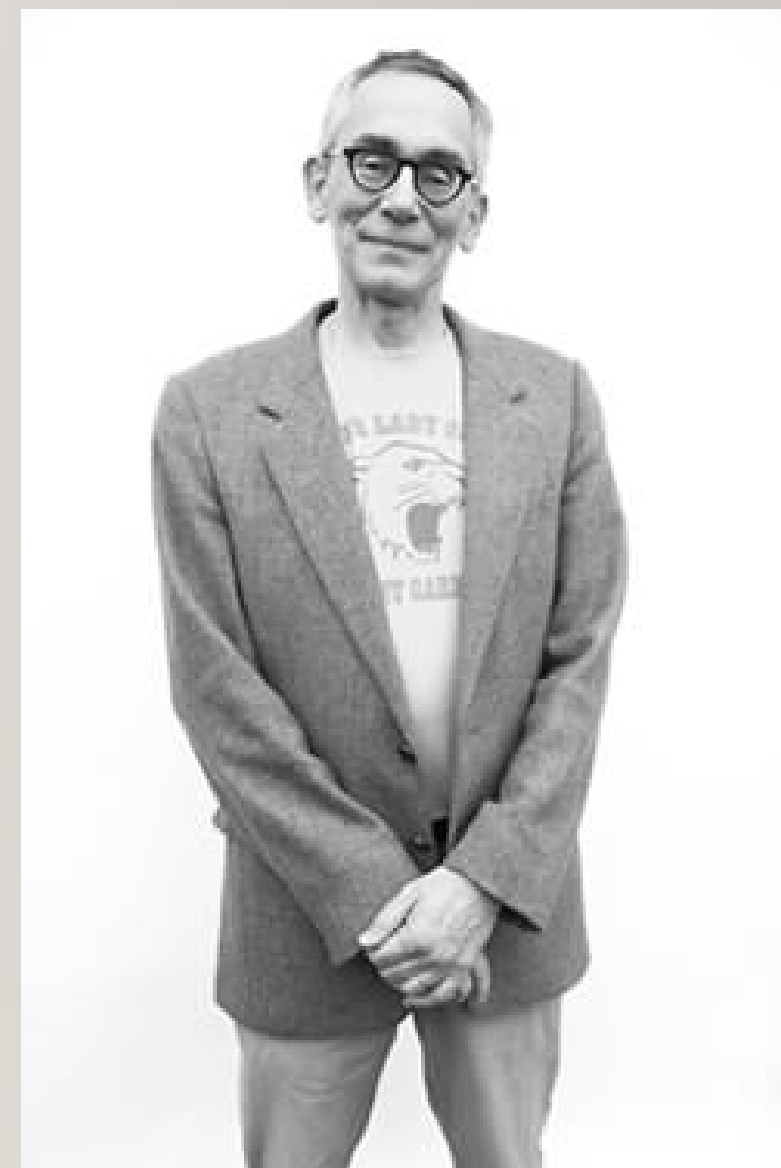
## David Sereda, ARTISTIC ASSOCIATE / CO-PRODUCER

David is a singer, songwriter, pianist and composer.

He is a distinctive voice in music and theatre in Canada. He has recorded albums of his original songs, written and directed musicals, and performed in concerts and festivals across Canada and the USA. He is associate artist with the community arts company, Sheatre. He has produced over 40 Stray Dog Salons in Toronto and Owen Sound, exuberant thematic cabarets that bring together musicians, writers, playwrights and dancers.

He leads choral workshops, Song Circles, where community singers learn and sing songs through call and response. He has a long artistic history with novelist and poet Anne Michaels – including three recent performances at the Toronto International Festival of Authors. He finds inspiration in the wonders of the everyday and received an Ontario Arts Council grant to compose songs about “living in the storm of the world”.

David lives in Grey County, Ontario, close to Georgian Bay.

















## Episode One: “Physical Abuse by a Family Member ”

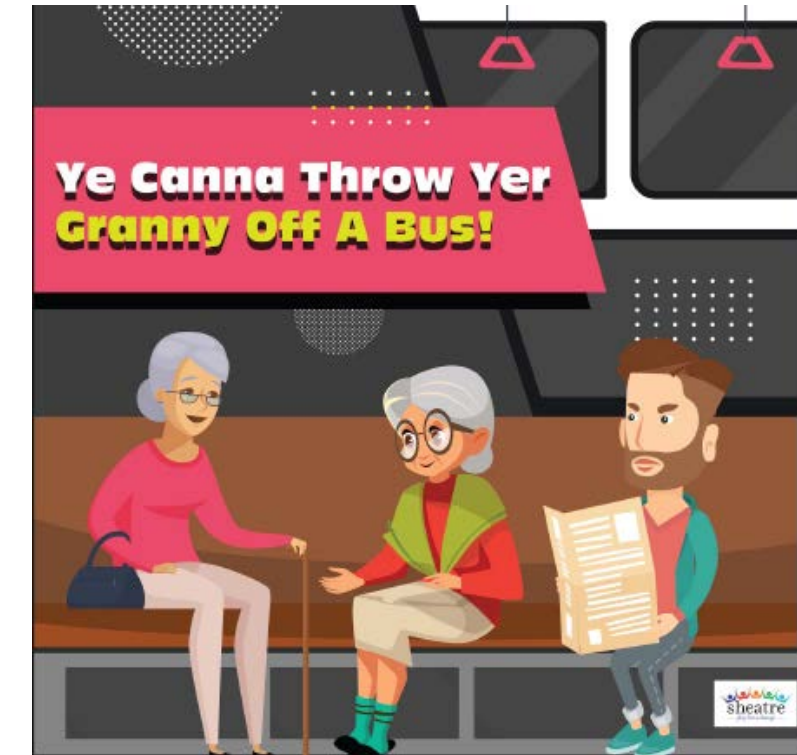
The story: Fred, a man with a dark secret, bumps into his old friend Doris at a seniors’ residence. As they reminisce about their days in a musical society, Fred learns what happened to a once dear friend at the hands of her sister.

Issues: care partner burnout, abandonment, physical abuse, dementia Experts: talk about ways to intervene and help.

## Episode Two: “The Toll of Isolation, Scams and Greed”

The story: Fred’s admiration for Doris grows when he witnesses her response to a street altercation and hears how she rescued farm-bound Charlie during a blizzard. She asks Fred to help her solve a problem. Issues: isolation, scams, disrespect of elders, family abuse

Experts: talk about available services and the role of neighbours, friends and family in helping to respond.



**“Granny” entertains with stories, lively characters and familiar songs in episodes 1– 3. Each deals with distinct kinds of abuse.**



## **Episode Three: “Financial Abuse and The Fear Pandemic”**

The story: Can Fred help? Things are falling apart as Doris searches for a way to calm Fred’s storm-clouds while she organizes a big variety show concert for the residents. A newer resident suffers when she can’t get to church. Can they sing the blues away at the outdoor concert?

Issues: fear during COVID-19, power of attorney, mental health Experts: discuss helpful strategies

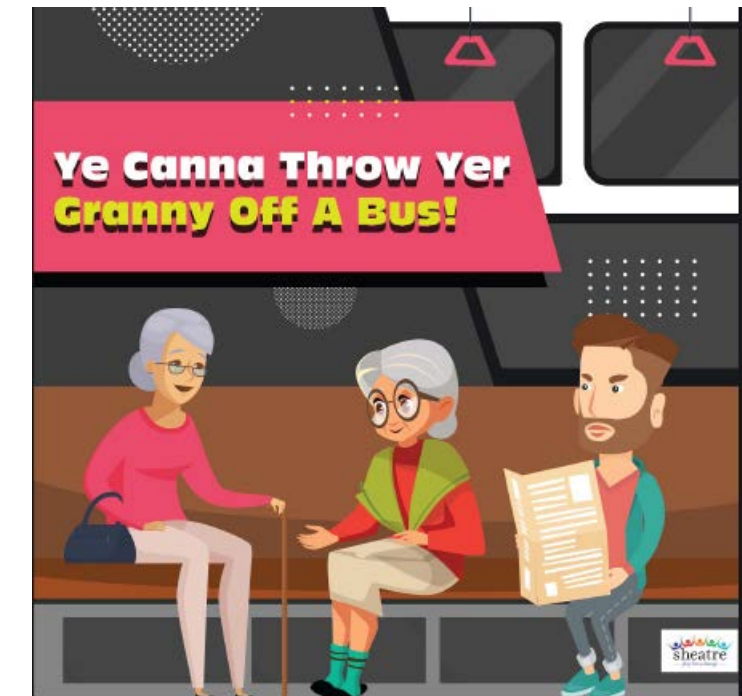
Episodes 4 and 5 stimulate further discussion. The series as a whole provides a framework for listeners to better understand

## **Episode Four: “Mental Health, Caregiver Stress, and the Role of Neighbours, Friends and Family”**

Experts discuss the issues and offer their thoughts and advice.

## **Episode Five: “Financial Abuse, Social Determinants of Health, Benefits of Technology”**

Experts discuss the issues in a round table, and offer their thoughts and advice.



## **“Granny”**

**Episodes 4 and 5 stimulate further discussion. The series as a whole provides a framework for listeners to better understand, recognize and act upon elder abuse.**

# How to organize the “Granny” program

- . Preview all five episodes yourself.
- . Invite local community resource guest(s) to join your presentation.
- . Do a test run with the method you plan to use to host the podcasts, such as Zoom, the phone or in-person.
- . Collect informational materials for your audience members.
- . Prepare a list of resource contacts for the audience.
- . Promote the podcast series to your members and to the community-at-large.



# How to organize the “Granny” program

- Be clear about the topics. It’s about prevention of the abuse of older adults and promoting support. Make sure they know that it’s an audio drama, like a radio drama, and that the situations might be worrying to some people. Let them know that local community support people will be present.
- Listen to each podcast in full with your members.
- Time now for discussion and Q&A. Have your area’s community “experts” attend to answer questions after the podcast, and to do individual follow-up if needed.

# How to organize the “Granny” program

- Offer local contact information at the time of the podcast.
- Announce the Seniors Safety Line phone number at the start and the end of each presentation.
- Send out print information (from points 4 & 5) to all who attended, or to your Centre’s mailing list.
- Please let Sheatre know how it went.

**Listen with your group to the podcast online, or on the phone through Seniors Centres Without Walls.**



# Discussion







**QUESTIONS**



# Supports For Older Adults





SENIORS  
SAFETY LINE

**1-866-299-1011**



24/7, 365 days  
of the year



live counsellors,  
over 200 languages



[awhl.org/seniors](http://awhl.org/seniors)



# Information and Referral Supports

CALL 2-1-1    TEXT 21166 (M-F 7AM - 9PM ET)    LIVE CHAT (M-F 7AM - 9PM ET)

Home | Help | About | Contact    English | Français

Font Size: | | | |

## 211 Central

Serving Toronto and Durham, Peel and York Regions

### Find Services

Search Tips

Enter a search word OR organization OR Topic

AND

Enter a postal code OR address OR community

Remember this location

GO

### Need help? Call 211

TTY: 1-888-340-1001  
24 hours a day | 7 days a week  
Free | Confidential | Live Answer

### Links

- [211 Ontario](#)
- [211 Promo Materials](#)
- [Learn about Findhelp](#)

### Toronto. Shelter, Support and Housing Administration. Homelessness Initiatives and Prevention Services. Central Intake

**Toronto. Shelter, Support and Housing Administration. Homelessness Initiatives and Prevention Services. Central Intake**

<b>Notice</b>	For violence against women shelter referral, contact <b>Assaulted Women's Helpline 416-863-0511</b>
<b>Location</b>	Toronto
<b>Office phone</b>	Central Intake Line 416-338-4766
<b>Crisis phone</b>	Central Intake Line accepts collect calls Mon-Sun 24 hours 416-338-4766

# Reporting Abuse

## **Long-Term Care Homes Act s.24(1)**

Any person who has reasonable grounds to suspect that abuse has occurred, or may occur, shall immediately report the suspicion and the information upon which it was based to the Director under the LTCHA.

**Long-Term Care ACTION Line**

1-866-434-0144



## **Retirement Homes Act s.67**

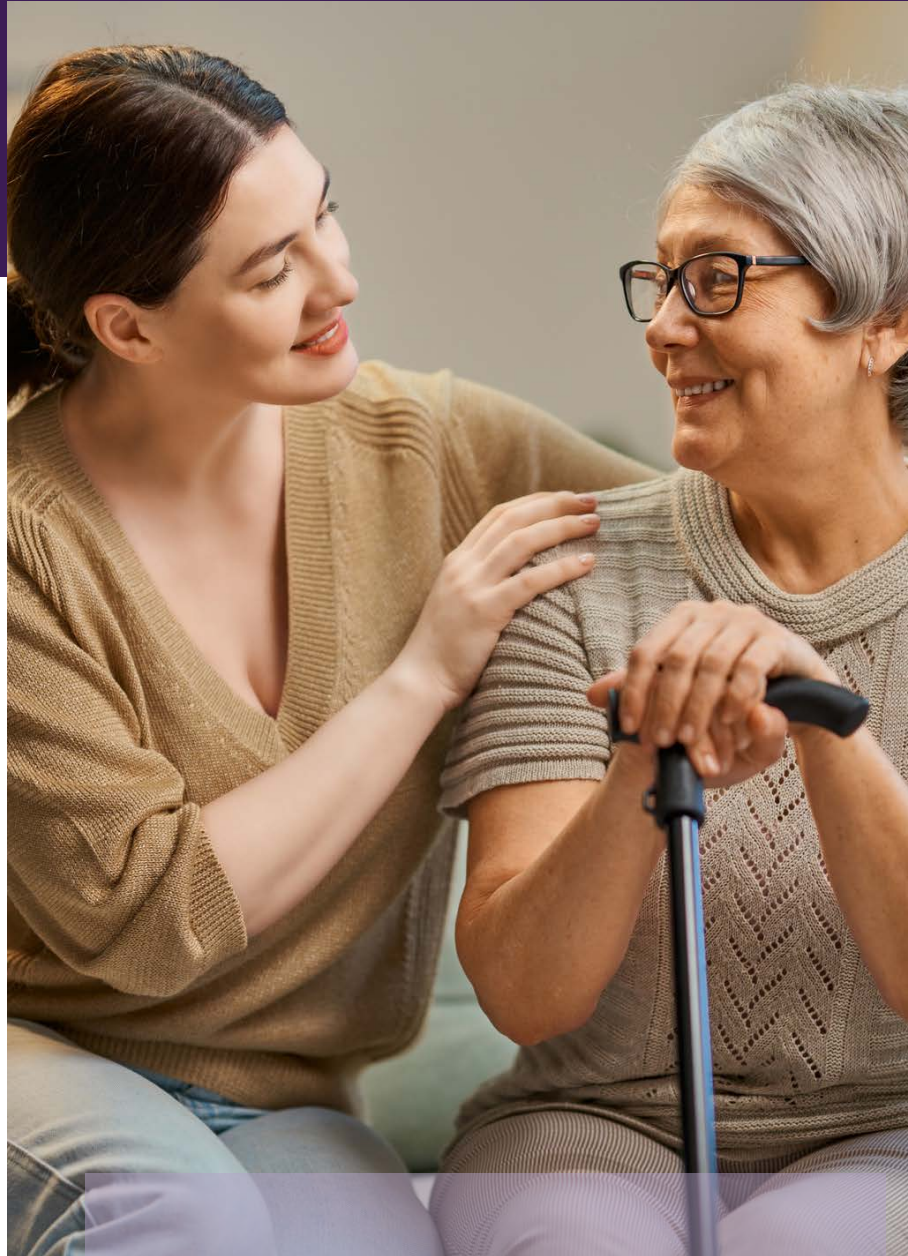
Anyone who sees or suspects a situation that harms or puts a resident at risk of harm must report it to the RHRA.

**Retirement Homes Regulatory  
Authority (RHRA)**

1-855-275-7472



# Supports and Services



## **LHIN Home and Community Care**

<http://healthcareathome.ca/>

## **Alzheimer Society of Ontario**

[www.alzheimer.ca/en/on](http://www.alzheimer.ca/en/on)

1-800-879-4226

## **Family Services Toronto**

416.595.9618

<https://familyservicetoronto.org/>

## **The 519**

1-416-392-6874

[www.the519.org](http://www.the519.org)







# Legal Supports and Services

## **Law Society Referral Service**

[www.lsuc.on.ca/lrsr/](http://www.lsuc.on.ca/lrsr/)

## **Advocacy Centre for the Elderly**

1-855-598-2656

[www.advocacycentreelderly.org](http://www.advocacycentreelderly.org)

## **South Asian Legal Clinic**

416-487-6371

<https://salc.on.ca>

## **Human Rights Tribunal of Ontario**

1 866 598 0322

[www.hrto.ca](http://www.hrto.ca)

## **Office of the Public Guardian and Trustee**

1-800-366-0335

[www.attorneygeneral.jus.gov.on.ca](http://www.attorneygeneral.jus.gov.on.ca)

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# Provincial Supports POLICE

**Call local Police Service**

**LEAPS/Seniors Support Officers**


**Ontario Provincial Police**


[www.opp.ca](http://www.opp.ca)

**Senior Crime Stoppers**

[www.canadiancrimestoppers.org](http://www.canadiancrimestoppers.org)

**1-800-222-TIPS (8477)**

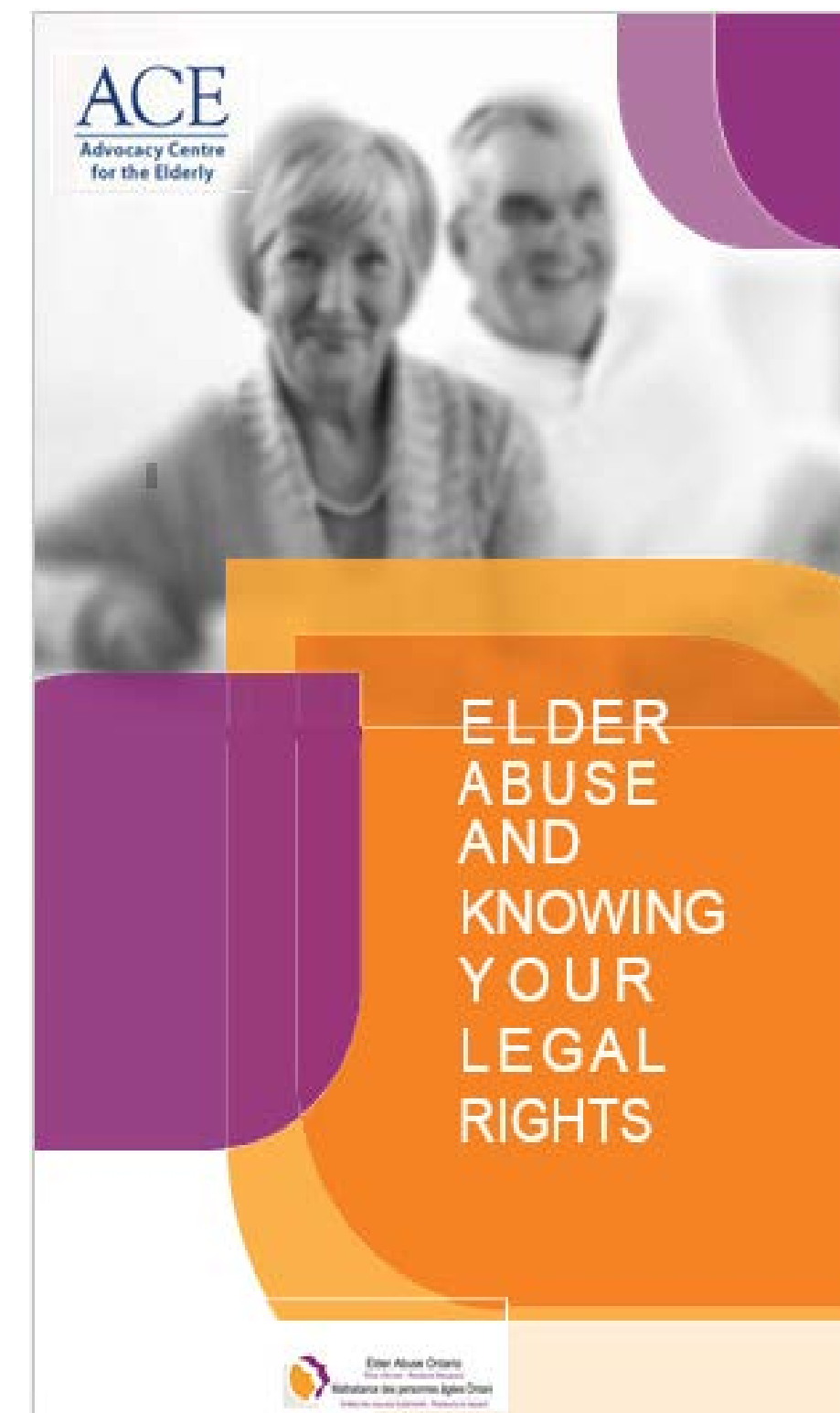


**SENIORS  
CRIME   
STOPPERS**

**To anonymously report  
crimes against seniors.**

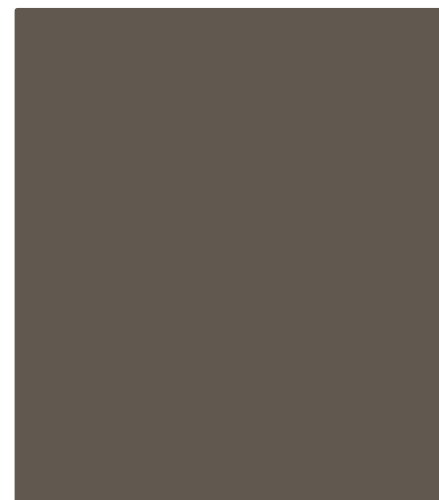
**1-800-222-TIPS (8477)**

# EAPOO Tools and Resources





Please take a few minutes to complete our survey!



FOR  
INFORMATION  
ABOUT  
  
THE ELDER  
ABUSE  
PREVENTION  
PODCAST: YE  
CANNA THROW  
YER GRANNY  
OFF A BUS!



## CONTACT SHEATRE

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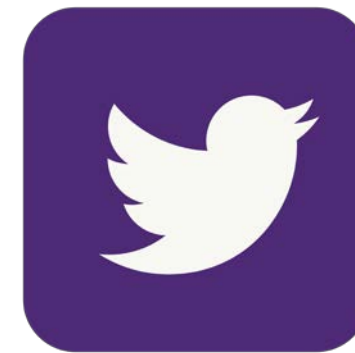
Keep  
Connected



**Raeann Rideout**

**Director Partnerships & Outreach  
Elder Abuse Prevention Ontario**

[partnerships@eapon.ca](mailto:partnerships@eapon.ca)



**@EAPreventionON**